

Princess of Wales Hospital Redevelopment: stakeholder engagement

Themes identified via website feedback and two engagement events held on Friday 4 December and Monday 7 December 2020

During the two week engagement period (1 – 14 December 2020) we received 103 comments via the website feedback page, and approximately 25 people attended two online engagement events to ask questions and share their views.

Responses have been overwhelmingly positive and supportive of our plans to redevelop the hospital site to meet the growing needs of the local population. Understandably a number of questions and issues have been raised and we have summarised these below, together with our responses.

Themes	Response
<p>Design and build</p> <p>Which architects are involved and what is their brief</p> <p>Will local resources be used to build the new hospital</p> <p>Is the site future proofed in terms of forecast demand</p> <p>The design of the new buildings/car park have facades from multiple materials and form – a single façade which reflects the history of the site and city would be more appropriate</p> <p>Any demolition should be covered by the planning application and hence shown within the red line boundary.</p>	<p>Pinnegar Hayward Design, a firm of specialist healthcare architects, has been appointed. Their brief is to design a building to meet the needs of the healthcare services that will be provided from it, deliver an environment that improves patients' experience, and ensure maximum scope for integrated working across services.</p> <p>We have not yet established the procurement strategy but both national planning policy and NHS procurement guidelines encourage the use of local resources and creation of local jobs in construction. It is likely this contract will be procured using NHS Framework procurement with local companies forming part of the supply chain.</p> <p>The proposed design increases the accommodation from 6100 square metres to 8000 square metres with scope for future development/buildings if required in the future.</p> <p>The early images presented as part of this community engagement process will be developed further prior to the planning application being submitted, Good quality local buildings will be used to help inform the design and the appearance of the buildings.</p> <p>An application for permission to demolish the existing buildings will form part of the planning application.</p>
<p>Timescale</p>	<p>We have set ourselves an ambitious target to deliver the redevelopment by December 2023, subject to securing government funding.</p> <p>The phasing is likely to be as follows:</p> <ul style="list-style-type: none"> • create the new multi-story car park • build the new hospital premises enabling services to move into this new accommodation • refurbish the day surgery building • demolish old buildings

<p>Is there a need for an environmental impact assessment</p> <p>Are environmental issues being considered</p> <p>Will options for cycling and the East Cambs plan for cycle routes be taken into account</p> <p>How will you reduce the hospital's carbon footprint/deliver a sustainable build</p>	<p>Whilst an environmental impact assessment has not been requested by the planning authorities, we will be submitting detailed plans with our planning application including environmental issues such as transport and landscaping.</p> <p>As part of the planning application we will incorporate 'green travel planning' into the design to ensure suitable linkage is made to existing cycle routes and we will include secure cycle storage in an appropriate location to make sure the use of bicycles is encouraged for staff and patients. We are consulting with the bus operator and the county council highways authority to ensure the wider plans for the counties bus routes are incorporated into our design to make the new facilities as accessible as possible to all users.</p> <p>The building design will incorporate Modern Methods of Construction (MMC) such as off-site construction, modular building components and smart digital controls. We are targeting a BREEAM (Building Research Establishment Environmental Assessment Method) rating of 'Very Good' for this project. We are following NHS England's guidance set out in the report: Delivering a Net Zero Health Service which sets the objective of reducing the health & care system contribution to England carbon footprint from 4-5% to net zero.</p>
<p>Can you assure us about the future of inpatient rehabilitation services currently delivered on Welney ward.</p> <p>Rehabilitation services cannot be delivered in a care home setting.</p> <p>If Welney ward were located in a care home, it could be quite a performance to get an ambulance to transport patients back to the hospital site for access to investigations.</p> <p>Could the services be based within the new planned urgent care centre and have closer access to multi-disciplinary teams/services within the same building.</p> <p>How will medical cover to Welney Ward or MIU/urgent care services be delivered in future.</p>	<p>We can categorically assure local people that NHS inpatient rehabilitation services will continue to be delivered on the Princess of Wales hospital site.</p> <p>We will review the options for re-providing the service, either within the new hospital or within a purpose built ward within a second new building on site, which would also house a care home.</p> <p>Should the rehabilitation service be located in the same building as a care home, it would continue to be provided as an NHS service, run by NHS staff, from a dedicated rehabilitation unit within the same building. It would remain a completely separate entity to the care home, on the ground floor with access to dedicated outdoor space. Whilst this building would be subject to a separate planning application, we are completely committed to the ongoing delivery of inpatient rehabilitation services. There will be no break in continuity of this service and the residents of Ely will continue to be able to access an inpatient rehabilitation service delivered by the NHS throughout.</p> <p>If Welney ward were to be located into the same building as a care home, this building would be on the Princess of Wales hospital site. An ambulance would therefore not be needed to travel the short distance for any planned diagnostics.</p> <p>Cambridgeshire and Peterborough NHS Foundation Trust, which delivers the inpatient rehabilitation service on Welney ward will be hosting engagement sessions with their staff in the near future to ensure clinicians are at the heart of informing plans for the future design of accommodation for the rehabilitation service. The rehabilitation service will continue to be a vital part of the NHS pathway to support people's discharge from hospital.</p> <p>Medical cover is currently shared across the two local GP practices in Ely, with St Mary's Surgery providing medical cover to Welney ward, and the Cathedral Medical Centre providing medical cover to the MIU. There have been no discussions to date about these arrangements changing in the future.</p>

<p>What is the future for the Cathedral Medical Centre</p>	<p>The Cathedral Medical Centre services will be delivered from brand new accommodation within the new hospital building. We are working closely with colleagues from the practice to engage them in the planning process, and we and the practice are committed to engaging with the Patient Participation Group as we develop more detailed plans.</p> <p>As mentioned above, the Cathedral Medical Centre services will be co-located close to urgent care and other services to maximise opportunities for integrated working across services.</p> <p>Our aim is to ensure there is scope for more GP and primary care capacity within the new building to meet local need.</p>
<p>Car parking</p> <p>Will it be free</p> <p>Will the new car park overlook local houses</p> <p>Will the multi-story car park have spaces allocated for staff and visitors</p> <p>The planning application should show that the multi storey car park has capacity to meet the demand from visitors, patients and staff attending the site.</p>	<p>We will not be charging for parking on site as this would encourage drivers to park on the surrounding streets, which we need to avoid.</p> <p>We want to be good neighbours and recognise the concerns of residents living close to the planned car park. As outlined above, we will be encouraging maximum use of public transport, cycling and walking to appointments on site.</p> <p>We will use existing trees and landscaping to maximum effect and ensure that the potential for houses to be overlooked is minimised by using vertical fins on the walls of the car park that can be positioned at different angles to obscure visibility.</p> <p>Yes, the multi-story car park will have parking for both staff and visitors. With multiple levels, separation between staff and visitor parking will be possible</p> <p>Our proposals for car parking increase the amount of car parking by 50%, which is the maximum capacity increase expected for a site the size of the Princess of Wales hospital.</p>
<p>Why will there not be an A&E on site</p>	<p>A&E services require a wide range of other services and infrastructure to be available on site to ensure the safety of patients. For example surgical, trauma, anaesthetic, orthopaedic and intensive care services, to name but a few.</p> <p>There are no plans for this level of services and infrastructure to be delivered on this community hospital site.</p> <p>However, there will be an expanded range of urgent care services on site building on the existing minor injury services – including a greater range of diagnostic facilities - which will work hand in glove with primary care services to deliver integrated services to local residents.</p> <p>Our current plans include the following diagnostic facilities: x-ray, mammography, ultrasound, CT and facilities to dock mobile equipment such as an MRI. The design and layout of treatment rooms would also enable patients to be fitted with monitoring equipment such as echo-cardiogram.</p>
<p>What other facilities will be on site – will there be a shop?</p>	<p>It is intended that there will be a Pharmacy, Café and small retail offering as part of the main reception space.</p>

<p>Will you retain any of the RAF history</p>	<p>We recognise that the hospital has a much-loved history, not least the memorial garden in the grounds. We will ensure this history is not lost and will build features from the past into the new buildings and landscape.</p>
<p>Will any services close on site?</p>	<p>All existing services will continue to be able to deliver services on site. In fact, our plan is to deliver more day surgery, outpatient, diagnostic and urgent care services on the hospital site, so that local people don't have to travel to the acute hospitals in Cambridge and Peterborough for all of these services.</p>
<p>What will the land identified on the plans as 'for potential future developments' be used for.</p> <p>Concerns expressed: could become unsightly if no immediate use identified; shouldn't be used for housing unless linked with the medical services & the support of physical/mental health.</p> <p>Should all/some be retained for further service development. Could be used for recreational space.</p> <p>High density development could compromise any sense of place and relative peace and tranquillity. We would like to see more landscaping proposals to retain space around the hospital.</p>	<p>Definite plans for this land have not been finalised but some of the land may be used to support local housing developments to meet the needs of local residents, as set out in East Cambridgeshire District Council's Local Plan and their Five Year Land Supply requirements.</p> <p>The footprint of the current Princess of Wales hospital is around 6,100m². These proposals, if permitted would result in the first phase of the proposed new hospital being around 8,000m² but on a much smaller piece of land. In addition to that, land has been identified and ring fenced for any future expansion of the hospital.</p> <p>In accordance with Government policy, land that can be declared surplus by the NHS should be sold to help meet the housing needs of the growing population. The decision to declare land surplus will be made by the Board of Cambridgeshire Community Services NHS Trust when the community hospital has been rebuilt.</p>
<p>What security will be available on site to protect staff and visitors e.g. flood lights, security guards, CCTV cameras</p>	<p>Guidance such as Park Mark and Secure by Design will be used to introduce best practice in safety into the design of the site. The safety of staff, visitors and local residents will all be key factors in the design.</p>
<p>If there is a major new hospital facility provided on the site we believe that the highway junction between Davison Road and Lynn Road should be properly modelled and the requirement for any improvements included in the planning application</p>	<p>Highway modelling is being undertaken as part of the planning application and we are working closely with and will be guided by the County Council Highways team to agree an appropriate design solution.</p>

Contact: If you have any questions about the Princess of Wales Hospital Redevelopment programme please forward them to Karen Mason, Head of Communications, Cambridgeshire Community Services NHS Trust via karen.mason4@nhs.net

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