

Cambridgeshire Community Services NHST
District Nursing Service Acceptance Criteria

Acceptance Criteria
1. People registered with a Luton GP who are unable to leave their home to receive care including those who cannot get to a practice nurse appointment due to being housebound / or immobile / or in residential care.
2. As home visits are primarily for the housebound as patient's condition improves he/she may be asked to visit a practice nurse at the GP surgery or attend a specialist clinic run by the district nursing team. Patients will be assessed and directed to ensure appropriate care received at right time, right place from right person, this includes involving family and carers where appropriate.
3. Types of nursing interventions provided include referrals for housebound / immobile people with; actual or suspected pressure damage/ wounds for assessment, simple/complex wound care, require a vac pump dressing ,post op drains , leg ulcer management, catheter care , bowel management, diabetes care , injections, end of life care including syringe drivers, pressure ulcer treatment and prevention.
4. External referrals including hospital discharges for assessment and provision of pressure ulcer prevention advice for high risk housebound (e.g. decreased mobility) – subject to service capacity patients will be prioritised according to clinical need and or directed to alternative providers e.g. for equipment needs only to the local borough council equipment services.
5. Self-referrals for wound care / pressure ulcer prevention from those registered with a Luton GP if previously known to DN service within previous 6 months and still meet above service criteria e.g. housebound
<i>* CCS Internal referrals (service to service) accepted for ongoing care once initial assessment visit has been completed – same day visits can be accepted based on clinical need. See ** further information below.</i>
Reasons for non-acceptance
1. Non housebound; people who can get to a clinic or GP will be asked to make their own arrangements to attend a suitable clinic setting (Covid + patients who are able to attend a clinic will be expected to do this).
2. Nursing home residents are usually provided with all their care by the homes nursing team – visits can be considered on individual basis based on clinical need if necessary.
3. New self -referrals from people not previously known to the DN service are unable to be accepted; the GP will need to complete a referral form so all the necessary information is provided to ensure patient safety.
4. People who are not registered with a Luton GP will be asked to register before being accepted onto the caseload.
<i>** CCS Internal referrals – (service to service) requests for same day/next day wound care/equipment assessments will be considered on individual clinical needs basis. The expectation is that all visiting clinicians when undertaking face to face home visits will provide immediate care including completion of relevant risk assessments including Datix completion, basic dressings, provision of and ordering of equipment. On completion of immediate care a request should then be made for further planned follow up/ ongoing care from the DN team if required. This will avoid duplication and unnecessary additional home visits. Advice can be obtained from the District Nurse Co-ordinator of the day (COD) /TVN team if needed.</i>