

For further information about this service contact:

Where our service is based:

The Poynt
2-4 Poynters Road
Luton LU4 0LA

How to contact our service:

Tel: 0333 405 0079
Email: luton.ccn@nhs.net

Special Needs School Nursing Service

Check out our social media pages for more information too:



If you require this information in a different format such as in large print or on audio tape, or in a different language please contact the service on the details above.

To find out how we use what we know about you (Privacy Notice) or how to access our buildings (AccessAble), please visit www.cambscommunityservices.nhs.uk and follow the links or please contact us.



If you have any compliments about this service or suggestions for improvements, contact our Patient Advice and Liaison Service on 0300 131 1000 (charges may apply depending on your network) or email: ccs-tr.pals@nhs.net.

For free, confidential health advice and information 24 hours a day, 365 days a year please contact NHS 111.



What we do

The special needs nursing team provides clinical care to children and young people with complex health needs or disabilities who attend special needs schools.

In most of the schools, a member of the nursing team is generally on site on a daily basis.

However, sometimes they are needed elsewhere and, at these times, there is telephone cover in case of an emergency.

This service is provided to children/young people in the following schools;

- Woodlands Secondary School.
- Lady Zia Wernher School.
- Chiltern Schools – Kingsland and Beech Road sites.
- Richmond Hill Schools – East and West. (Nursing team not present on site)
- Windmill Hill School



The team provide a wide range of services including:

- Writing and amending health care plans
- Checking, writing and implementing specific care plans such as epilepsy, diabetes, anaphylaxis
- Checking and administering medication as well as training and supporting education staff in giving medication, feeds, auto injectors, inhalers and more
- Referring to support services such as continence, physiotherapy, occupational therapy
- Supporting the physical healthcare needs of children with complex medical conditions.
- Providing on-going support in school for children and young people with complex health needs
- Undertaking growth monitoring
- Providing health promotion, advice and information
- Safeguarding support
- Liaising with local healthcare, social care and education services

They are always happy to discuss a child's medical needs with parents and to offer advice and support.

We have a Transition nurse who works with young people with a learning disability (Luton GP only) aged 16-18 years. The Transition nurse prepares the young person, parents, or carers for the delivery of adult health services, ensures a smooth transition is made and completes an Action Plan and "All About Me" document. Details are registered with the Acute Liaison Nurse at the L&D hospital.

The team provides a service 39 weeks of the year (during term time) excluding bank holidays between 09.00 – 17.00 hrs Monday to Friday, although a small team is available during school holidays to answer queries.