

Supply of Continence Products for Children and Young People



Continence products (nappies and/or pads) can be supplied to children and young people who live in Cambridgeshire and/or are registered with a GP within Cambridgeshire and who meet the following criteria for this service:

- have a diagnosed condition that contributes to bladder/bowel dysfunction, causing incontinence.
- are aged between 6 – 18 years. Children who are under 6 years of age will be considered in exceptional circumstances.

Prior to ordering any products, we will complete a full assessment of your child's health, particularly in relation to their bladder and bowels.

With appropriate support we aim to:

- identify if your child has the potential to achieve some independence and control of their continence.
- identify any underlying conditions e.g. constipation, urine infections etc, that, if treated, may help relieve or improve the problem.
- identify the correct product which is comfortable, effective and as discreet as possible.

Reassessments will take place as arranged at the initial assessment or if the needs of your child change.

The service can only provide nappies and/or pads but we can give advice about other products that are available either on prescription or through other specialist services.

Deliveries:

Your order will be delivered to your home every 12 weeks and the next delivery date will be printed on the current delivery note, this will need to be activated by yourself at least 5 working days before this date. Please contact us on 01480 423159 or 01223 218061 if you have any unopened packs that are no longer required and we will arrange for them to be collected by Essity. Please **do not return them to school**.

Also if you would like to cancel your delivery or suspend a delivery please contact us on the number above.

These are the delivery days according to your postcode:

Tuesdays and Fridays: CB6, CB7, PE12, PE13, PE14, PE15, PE16, PE17, PE26, PE38

Mondays and Wednesdays: CB4, CB24, PE27, PE28, PE29

Tuesday and Thursdays: CB1, CB5, CB8, CB9, CB10, CB21, CB25, PE7

Wednesdays and Fridays: CB2, CB3, CB22, CB23, SG8, SG19, PE19, MK44

For further information about this service contact:

If your child attends mainstream school and you would like some advice around continence, please contact the School Nursing Team Manager on 01480 418638.

If your child attends a special school, and you would like some advice around continence, please contact the Special Needs School Nursing Team on 01223 218061

For information on your order please contact the Community Children's Nursing Team Administrator on 01480 423159 or 01223 218061

If you require this information in a different format such as in large print or on audio tape, or in a different language please contact the service on the details above.

To find out how we use what we know about you (Privacy Notice) or how to access our buildings (AccessAble), please visit www.cambscommunityservices.nhs.uk and follow the links or please contact us.



If you have any compliments about this service or suggestions for improvements, contact our Patient Advice and Liaison Service on 0300 131 1000 (charges may apply depending on your network) or email: ccs-tr.pals@nhs.net.

For free, confidential health advice and information 24 hours a day, 365 days a year please contact NHS 111.