

TRUST BOARDS

Title: KEY ISSUES AND ESCALATION POINTS

Name of Committee: Cambridgeshire and Peterborough NHS Foundation Trust (CPFT) and Cambridgeshire Community Services NHS Trust (CCS) Joint Children's Partnership Board

Committee Co-Chairs: Anna Gill and Brian Benneyworth

Meeting Date: 19th October 2021

Summary of key messages:

The Partnership Board received the following:

- **Patient Experience Story.**
- **Integrated Governance Report** – the Board received a detailed Integrated Governance Report updating on the following:
 - ✓ Healthy Child Programme
 - Agreement with commissioners to maintain increased timescales for delivery of universal new birth assessments from 14 days to 21 days and universal 6 - 8 week assessment to 12 weeks.
 - Conversations taking place with commissioners and wider system around timescales for reversion to mandated timescales to support pressures on local midwifery services
 - Restoration plans for service delivery have continued.
 - Concerns for service delivery of 2.5-year review continue as previously reported mainly relating to a continuation of workforce pressures in Peterborough, North and South Localities.
 - Vision screening has been reintroduced in schools and has commenced with a plan to catch up on those children missed from the previous academic year and commence the new cohort of YR from September 2021.
 - Staffing levels in the HCP continues to be challenging.
 - Both Trusts have progressed work across the Joint Venture aligning processes and pathways for MASH enquiries and strategy discussions.
 - Restoration plans for service delivery have commenced with an increase 'in person' assessments for the new birth assessment and for young people requiring an initial health assessment.
 - ✓ Building the Best Start in Life
 - Pilot commenced in June 2021 testing a more collaborative approach.
 - Initial reports suggest that the pilot is progressing well with good engagement and feedback from parents and carers.
 - No serious incidents have been reported during this period.
 - Successful recruitment is taking place to increase the skill mix staffing within the 5-19 pathway.
 - The first cohort of Assistant Practitioner apprentices have been selected and commenced in the Trust's on 6th September.
 - ✓ Mandatory Training
 - Overall training rates for CCS have remained just below target in August 2021 at 91%.
 - Overall training rates for CPFT have remained just below target in August 2021 at 89.5%.
 - ✓ Appraisals
 - CCS have experienced challenged in completing appraisals with the rate starting to recover against the 68% rate in March 2021 to 86% in August 2021.
 - CPFT has adopted an 'appraisal light' process during the pandemic, the current compliance is at 46% with a view for this to have improved by the end of Quarter 4.
 - ✓ Sickness

- CCS - monthly sickness rate for August 2021 is 6.15% (increase from June/July 2021. Whilst short term sickness has halved during this period, long term absence has increased.
- CPFT – monthly sickness rate in September is currently at 4%, an improvement since March 2021.
- Services, with support from the HR Teams, continue to support staff wellbeing with the vast array of services and support offered in the ‘Stepped Offer’. Risk Assessments are being carried out and OH referrals are used when required.
- ✓ Children’s Community Nursing
 - Staffing issues due to long term sickness in Peterborough. Referrals and workload being reviewed as required.
 - There is no date for the planned service review with the CCG.
 - RSV Bronchiolitis / Lower Respiratory Tract Infection (LRTI) surge planning is well underway to prepare for paediatric respiratory surges in anticipation of a difficult winter with Children’s Respiratory Infections.
- **YOUnited Project Highlight Report.**

Escalation Points:

- Areas of formal concern:
 - ✓ None noted.
- Emerging risks and significant issues:
 - ✓ None.
- Risks of 15 or above:
 - ✓ There were no service risks scoring 15 or above.
- Themes from staff/patient stories that impact adversely on the board:
 - ✓ None with an adverse impact on Board.
 - ✓ The importance of collaborative working and joint pathway of care.
- Outstanding practice and innovation:
 - ✓ Best Start in Life Strategy – continues to progress.
 - ✓ Successful recruitment to increase skill mix staffing.
 - ✓ The first cohort of Assistant Practitioner apprentices have been selected and commenced.
- Workforce concerns:
 - ✓ Staff burnout continued to be a concern. The Board reflected on supporting staff, staff pressures and staff morale.

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