



TRUST BOARD

Title: KEY ISSUES AND ESCALATION POINTS
Name of Committee: Quality Improvement and Safety COMMITTEE
Committee Chair: Anne McConville
Meeting Date: 18th December 2019

Summary of key messages:

Substantial assurance can be taken from the information presented to the Committee from the following sources:

A number of 6 month updates/thematic reviews including:

- **Incidents (including Serious Incidents SIs)** –The report gave Reasonable assurance that learning has been identified and acted on arising from incidents and the 3 Serious Incidents reported from April – September via the thematic review presented. Of particular note was the new approach to sharing learning from SIs with teams based on slides with summary themes for sharing at team meetings and other opportunities. The ‘reasonable’ level of assurance reflects the fact that this work is still in progress.

The Committee was updated regarding the National Patient Safety Strategy (2019) which forms the basis of the Safety Priority in the new Quality & Clinical Strategy 2020-23 which will be approved by the Board in March 2020.

- **Patient Experience** – Substantial assurance was gained from the 6 month thematic report which highlighted a number of improvements made following feedback from complaints. One complaint had been reviewed by the Parliamentary Health Services Ombudsman and closed with no actions for CCS.
- **Research** – Substantial assurance was received via the research 6 month update regarding engagement and participation. We have continued to develop a Research Champion role in Norfolk as part of the preceptorship programme for newly qualified Health Visitors and School Nurses. This has been recognised as exemplar by Health Education East and funding has been sourced from Anglia Ruskin University for an impact study.

Reports from sub- groups included :

- **Learning from Deaths** – this report is on the Board agenda for January 2020 under a separate item
- **Medicines Safety and Governance Committee** – substantial assurance received relating to management of medicines. Terms of reference were reviewed and approved.
- **Infection prevention & Control** – Reasonable assurance given by the IP&C committee report - staff flu campaign had reached 63% coverage at time of reporting. No risks to escalate. Post meeting information shared re water samples found to be positive for a number of pathogens on the North Cambs Hospital site – all relevant actions being undertaken and risks to patients reported as very low.

Policies approved:
Intellectual Property

Escalation Points:

Nothing to escalate – risks being appropriately managed.

Emerging Risks/Issues:

Nil

Examples of Outstanding Practice or Innovation:

- The Research Champion pilot (Norfolk 0-19 teams) with funding secured for an evaluation study

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