

TRUST BOARDS

Title: KEY ISSUES AND ESCALATION POINTS
Name of Committee: CPFT/CCS Joint Children's Partnership Board
Committee Co-Chairs: Anna Gill and Brian Benneyworth
Meeting Date: 20th October 2020

Summary of key messages:

The Partnership board received the following:

- **Terms of Reference** – the board reviewed and approved the Partnership's terms of reference including recommended amendments to the Board Membership and Escalation Points. Formal escalation points were agreed and would be used as a template to conclude future meetings.
- **Staff story** – the board received and discussed challenges experienced by staff during the pandemic. Initial set up of IT software had been challenging; some families receiving support from Trust services had struggled with internet access making it difficult for them to access the 'Attend Anywhere' virtual platform. The Board was assured that Trusts Teams had continued to work well and collaboratively during the pandemic despite these challenges.
- **Integrated Governance Report** – the board received a detailed Integrated Governance Report updating on the following:
 - ✓ Quality – no serious incidents had been declared during the period.
 - ✓ There was one ongoing complex Police case within the Peterborough locality; the case involved the missing body of a 17-year-old female.
 - ✓ Quality and Equality Impact Assessments had been completed for the Healthy Child Programme, Children's Community Specialist Nursing Services and the Emotional Health and Wellbeing Service, to underpin changes made to services in response to Covid 19.
 - ✓ Contract performance – Phase 2 of Covid 19 service delivery continued in line with national guidance.
 - ✓ Phase 3 Service Recovery and Restoration Plans and Service Development Updates had been completed for 1st October 2020 to 31st March 2021.
 - ✓ Workforce - delivery of mandatory training and appraisals which were initially suspended as part of the business continuity planning to address Covid – 19 had been reintroduced.
 - ✓ Recruitment – active recruitment continued during the reporting period. Students had been able to continue with their academic learning.
 - ✓ The Best Start in Life Strategy work had slowed but continued, with place-based conversations now taking place across Cambridge City and Peterborough.

Escalation Points:

- Areas of formal concern:
 - ✓ None noted.
- Emerging risks and significant issues:
 - ✓ Alignment of clinical templates.
 - ✓ Staff resilience in response to staff stories and experiences.
 - ✓ Safeguarding risk.
- Themes from staff/patient stories that impact adversely on the board:
 - ✓ The Board noted the huge generosity of colleagues sharing their experiences of working through Covid to the Joint Partnership Board.
- Outstanding practice and innovation:
 - ✓ Commendation and published Health Visitor case study by the iHV's 'Making History: Health Visiting during Covid-19', which described a family's journey of becoming a parent during lockdown.

- ✓ Development of the new iCaSH referral pathway to support young people.
- ✓ How well staff had coped during the pandemic, continuing to deliver services, keeping families safe and looking after themselves.
- Workforce concerns:
 - ✓ Staff burnout continued to be a concern.

Authors:	Mercy Kusotera
Job Title:	Assistant Director, Corporate Governance, Cambridgeshire Community Services NHS Trust
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