

Cambridgeshire Community Services NHS Trust

CQC Statement of Purpose Version 35 – April 2023

To be presented to Trust Board in May 2023 for information

Name of Service provider: Cambridgeshire Community Services NHS Trust
Address: Units 7 & 8 Meadow Park
Meadow Lane
St Ives
Cambridgeshire
PE27 4LG

Telephone Number: 0300 555 6655

Website: <http://www.cambscommunityservices.nhs.uk>

NHS Trust Code: RYV

Nominated Person to whom CQC serve notices: Kate Howard – Chief Nurse

Version control

Version updates relating to the Trust's CQC Statement of Purpose from April 2015 (version 1) up to and including December 2021 (version 26) are available on request.

| Version | Page No. | Description of change | Date approved |
|---------|----------|--|---------------|
| 27 | P5 | Milton Keynes added to 'Brief description of location' section under location RYV61. | July 2022 |
| | P5 | Update to Adult Services section under location RYV61 to show one full list of services located in Luton and Bedfordshire rather than by specific location which is consistent with other sections under RYV61. | July 2022 |
| | P7 | Change to title of Covid-19 Mass Vaccination Programme section under location RYV61 to 'Vaccination Programme' to reflect that more than one type of vaccination may be delivered at these sites. | July 2022 |
| | P7 | Removal of the following Vaccination sites from location RYV61 as sites are no longer in use/required. <i>Cambridgeshire & Peterborough</i> <ul style="list-style-type: none"> • Peterborough United Football Club, Peterborough • Oliver Cromwell Hotel, March • Dolphin Hotel, St Ives • The Guildhall, Cambridge • The Hive, Ely <i>Norfolk & Waveney</i> <ul style="list-style-type: none"> • Norwich Community Hospital, Norwich • Oasis Leisure Centre, Hunstanton • Brighthouse Market Gate, Great Yarmouth • Lescalles Ward, Kelling Hospital, Holt • The Green Britain Centre, Swaffham • Acle Recreation Centre, Acle | July 2022 |
| | P7 | Removal of the following Vaccination site from location RYV61: <ul style="list-style-type: none"> • Beetley Ward, Dereham Hospital, Dereham (effective from 31 July 2022) | July 2022 |
| | P8 & 12 | Removal of Oliver Zangwill Centre from location RYV03 (Princess of Wales Hospital) due to closure of service, | July 2022 |

| Version | Page No. | Description of change | Date approved |
|---------|----------|--|----------------|
| | | effective 30 June 2022. | |
| 28 | P7 | Addition of a new vaccination site under location RYV61: <ul style="list-style-type: none"> • Lescalles Ward, Kelling Hospital, Holt (<i>operational from 5 August 2022</i>) | August 2022 |
| 29 | P7 | Removal of the following Vaccination site from location RYV61: <ul style="list-style-type: none"> • Lescalles Ward, Kelling Hospital, Holt (<i>closed 31 August 2022</i>) | September 2022 |
| 30 | P4 | Addition of statement relating to the commissioning of Any Qualified Providers (AQPs) to deliver Children's Continuing Care Services in Milton Keynes from 1 October 2022. | November 2022 |
| 31 | P7 | Removal of following vaccination sites from location RYV61 due to closure: <ul style="list-style-type: none"> • Chesterton Indoor Bowls Club, Cambridge (<i>closes 15/12/22</i>) • Horsefair Supermarket, Wisbech (<i>closes 15/12/22</i>) • Queensgate Shopping Centre, Peterborough (<i>closes 15/12/22</i>) • Shakespeare's Barn, King's Lynn (<i>closes 15/12/22</i>) • The Eatons Centre, Eaton Socon (<i>closes 22/12/22</i>) • 30 Grafton Centre, Cambridge (<i>closes 30/12/22</i>) • Norwich City Hall, Norwich (<i>closes 30/12/22</i>) • Paddock Road Surgery, Harleston (<i>closes 30/12/22</i>) <p>Addition of following vaccination site in Norfolk & Waveney due to re-opening:</p> <ul style="list-style-type: none"> • Castle Quarter, Norwich (<i>re-opens on 05/01/23</i>) | December 2022 |
| | P10 | Vaccination Programme added to summary table. | |
| 32 | P7 | Re-addition of Norwich City Hall vaccination site due to delay in the re-opening of Castle Quarter, Norwich. | January 2023 |
| 33 | P7 | Location 1 (RYV61): Removal of the following vaccination site due to closure: <ul style="list-style-type: none"> • Norwich City Hall, Norwich (<i>closes 03/02/23</i>) <p>Location 1 (RYV61): Re-opening of the following vaccination site in Norfolk & Waveney:</p> <ul style="list-style-type: none"> • Castle Quarter, Norwich (<i>re-opens on 04/02/23</i>) | February 2023 |
| 34 | P6 & P11 | Addition of Mental Health Support teams to Location 1 (RYV61) Children and Young People's Community Services (<i>effective from 1 January 2023</i>). | March 2023 |
| 35 | P7 | Location 1 (RYV61): Removal of remaining vaccination sites due to closure or transfer to alternative provider: <ul style="list-style-type: none"> • Oak Tree Centre, Huntingdon (<i>closed 31/03/23</i>) • Connaught Hall, Attleborough (<i>closed 31/03/23</i>) • Castle Quarter, Norwich (<i>transferred to Hertfordshire Community NHS Trust 31/03/23</i>) | April 2023 |
| | P11 | Vaccination Programme removed from summary table. | |

Vision and Mission

Our vision is to provide high quality care through our excellent people.

Our mission is to improve the health and wellbeing of people across the diverse communities we serve.

Objectives

Our objectives as a Trust are:

- **Provide outstanding care**
- **Collaborate with other organisations**
- **Be an excellent employer**
- **Be a sustainable organisation**

Values

- **Honesty**
- **Empathy**
- **Ambition**
- **Respect**

Cambridgeshire Community Services NHS Trust is a provider of community health services serving the populations of Bedfordshire, Cambridgeshire, Luton, Milton Keynes, Norfolk, Peterborough and Suffolk.

Cambridgeshire Community Services NHS Trust has 7 registered locations. Our Head Quarters is Units 7 & 8 Meadow Park, Meadow Lane, St. Ives, Cambridgeshire PE27 4LG.

Commissioning of Any Qualified Providers (AQPs) to deliver Children's Continuing Care Services in Milton Keynes

From the 1 October 2022, Cambridgeshire Community Services NHS Trust is responsible for the development, coordination and management of Continuing Care packages in Milton Keynes. This will be delivered in line with the National Framework for Children and Young People's Continuing Care and the local Children's Continuing Care Policy of Bedfordshire, Luton and Milton Keynes' Integrated Care Board (BLMK ICB). The aim is to deliver a community-based Continuing Care service for children and young people from birth until their 18th birthday, who are deemed as eligible for support. This is to enable their assessed needs to be met and promote optimum health and wellbeing. This will be delivered by ensuring the packages are specific and personalised to meet the needs of each child/young person and their family, through the commissioning of Any Qualified Providers (AQPs) to deliver the care packages.

LOCATIONS

| Location 1: | |
|--|---|
| CQC ID: RYV61 | |
| Name of location | Head Quarters |
| Address line 1 | Units 7 & 8 |
| Address line 2 | Meadow Lane |
| Address line 3 | St Ives |
| Address line 4 | Cambridgeshire |
| Address line 5 | PE27 4LG |
| Brief description of location | <p>Units 7 & 8 Meadow Lane is the Head Quarters located in the centre of St Ives, Cambridgeshire and is registered to provide the regulated activities listed below.</p> <ul style="list-style-type: none"> • Family planning services • Treatment of disease, disorder or injury • Surgical procedures • Diagnostic and screening procedures • Personal care <p>A wide range of healthcare services, including the following, are registered at Head Quarters and provided across Bedfordshire, Cambridgeshire, Luton, Milton Keynes, Peterborough, Norfolk and Suffolk.</p> |
| Musculo-Skeletal (MSK) Physiotherapy Services | <p>A range of MSK Services are provided across the Cambridgeshire and Peterborough region. Those not listed below are registered at individual locations where relevant.</p> <ul style="list-style-type: none"> • Musculoskeletal Physiotherapy (Peterborough) |
| Adult Services | <p>A further range of adult healthcare services and expert advice are registered at Head Quarters and provided from Luton and Bedfordshire:</p> <p>The following services are provided:</p> <ul style="list-style-type: none"> • Acquired Brain Injury Service • Neuro-Rehabilitation Service • All aspects of the treatment and management of skin and soft tissue wounds including acute surgical wounds, pressure ulcers and all forms of leg ulceration • Cancer and Palliative Care • Community Nursing Services • Community Specialist Nurses, i.e. Diabetes, Parkinson's, Respiratory, Deep Vein Thrombosis & Anticoagulation service • Haemoglobinopathy • Phlebotomy |

| Location 1: | |
|--|---|
| Community Dental Services | <p>Community Dental Services, registered at Head Quarters, are provided from:</p> <ul style="list-style-type: none"> • Addenbrooke’s Hospital, Cambridge • Brookfields Hospital, Cambridge • Hinchingsbrooke Hospital, Huntingdon • Princess of Wales Hospital, Ely • Peterborough City Hospital, Peterborough • Newmarket Hospital, Suffolk • Community Dental Services, Bury St Edmunds • Minor Oral Surgery Services based in the Dental Access Centre, King’s Lynn • Special Care Dentistry, Ipswich and Bury St Edmunds <p>NB: The Dental Access Centres at Wisbech and Peterborough are registered as their own location.</p> <p>A home service is provided for those with profound disabilities who are unable to attend dental premises. Dental public health work also takes place at many locations in the community including mental health wards and learning disability group homes.</p> |
| Integrated Contraception and Sexual Health Services (iCaSH) | <p>Integrated Contraception and Sexual Health Services (iCaSH) are registered at Head Quarters and are delivered by the Trust in a hub and spoke model from:</p> <ul style="list-style-type: none"> • Bedford • Bury St Edmunds • Cambridge • Dunstable • Great Yarmouth • Huntingdon • Ipswich • King’s Lynn • Lowestoft • Milton Keynes • Norwich • Peterborough • Wisbech |
| Children and Young People Community Services | <p>Children and Young People Community Services are registered at Head Quarters and delivered from a number of locations across Bedfordshire, Cambridgeshire, Luton, Norfolk and Suffolk.</p> <p>Services are provided by a number of teams, e.g. Community Consultant Paediatricians who work in partnership with Community Children’s Nurses, therapists and other agencies.</p> <p>The following services are provided:</p> <ul style="list-style-type: none"> • 0-19 years services (HCP) • Children’s Additional Needs – Community Nursing, Continuing Care, Special Needs School Nursing, Specialist Nurses • Community Paediatrics • Children’s Community Nursing • Children’s Community Eye Service • Community Paediatric Audiology • Emotional Health & Wellbeing Service • Infant Feeding Team (Pre-school & breastfeeding) • Looked After Children |

| Location 1: | |
|-------------|--|
| | <ul style="list-style-type: none"> • Paediatric Dietetics • Paediatric Physiotherapy and Occupational Therapy • Paediatric Speech and Language Therapy • Vision, Hearing Screening and National Child Measurement Programme • Youth Offending Team • Mental Health Support Teams |

| Location 2: | |
|--------------------------------------|---|
| CQC ID: RYV01 | |
| Name of location | Brookfields Hospital |
| Address line 1 | 351 Mill Road |
| Address line 2 | Cambridge |
| Address line 3 | Cambridgeshire |
| Address line 4 | CB1 3DF |
| Brief description of location | <p>Brookfields Hospital is a community hospital site registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> • Treatment of disease, disorder or injury • Diagnostic and screening procedures <p>The following services are provided:</p> <ul style="list-style-type: none"> • Dental services • Musculoskeletal Physiotherapy (MSK) |

| Location 3: | |
|--------------------------------------|---|
| CQC ID: RYV03 | |
| Name of location | Princess of Wales Hospital |
| Address line 1 | Lynn Road |
| Address line 2 | Ely |
| Address line 3 | Cambridgeshire |
| Address line 4 | CB6 1DN |
| Brief description of location | <p>The Princess of Wales Hospital site is registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> • Treatment of disease, disorder or injury • Diagnostic and screening procedures <p>The following services are provided:</p> <ul style="list-style-type: none"> • Musculoskeletal Physiotherapy (MSK) |

| Location 4: | |
|--------------------------------------|---|
| CQC ID: RYV02 | |
| Name of location | North Cambridgeshire Hospital |
| Address line 1 | The Park |
| Address line 2 | Wisbech |
| Address line 3 | Cambridgeshire |
| Address line 4 | PE13 3AB |
| Brief description of location | <p>North Cambs Hospital site is registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> • Treatment of disease, disorder or injury • Diagnostic and screening procedures • Surgical procedures <p>The following services are provided:</p> <ul style="list-style-type: none"> • Musculoskeletal Physiotherapy (MSK) • Dental Access Centre. This service is available to patients requiring emergency dental treatment. The community service is a referral service for special needs adults and children and for minor oral surgery. |

| Location 5: | |
|--------------------------------------|---|
| CQC ID: RYV04 | |
| Name of location | Doddington Hospital |
| Address line 1 | Benwick Road |
| Address line 2 | Doddington |
| Address line 3 | March |
| Address line 4 | Cambridgeshire |
| Address line 5 | PE15 0UG |
| Brief description of location | <p>Doddington Community Hospital site is registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> • Treatment of disease disorder or injury • Diagnostic and screening procedure services <p>The following services are provided:</p> <ul style="list-style-type: none"> • Musculoskeletal Physiotherapy (MSK) |

| Location 6: | |
|--------------------------------------|---|
| CQC ID: RYV05 | |
| Name of location | Cambridgeshire Community Services at Hinchingsbrooke Hospital |
| Address line 1 | Hinchingsbrooke Hospital |
| Address line 2 | Hinchingsbrooke Park |
| Address line 3 | Huntingdon |
| Address line 4 | Cambridgeshire |
| Address line 5 | PE29 6NT |
| Brief description of location | <p>Cambridgeshire Community Services NHS Trust at Hinchingsbrooke Hospital is registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> • Treatment of disease disorder or injury • Diagnostic and screening procedures from this location <p>The following service is provided:</p> <ul style="list-style-type: none"> • Musculoskeletal Physiotherapy (MSK) |

| Location 7: | |
|--------------------------------------|--|
| CQC ID: RYVA8 | |
| Name of location | Dental Access Centre Peterborough |
| Address line 1 | 5 Midgate |
| Address line 2 | Peterborough |
| Address line 3 | Cambridgeshire |
| Address line 4 | PE1 1TN |
| Brief description of location | <p>The Dental Access Centre is registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> • Treatment of disease disorder or injury • Diagnostic and screening procedures • Surgical procedures <p>The Dental Access Centre can be accessed by patients requiring urgent treatment who are not currently under the care of a General Dental Practitioner.</p> <p>Patients with a sensory impairment, physical or learning disability, mental health illness or a complex medical history can be seen by a specialist dental practitioner.</p> |

The table below shows CCS NHS Trust's registered locations and the regulated activities, service name and type for each location.

| Registered Location | Regulated Activities | | | | | | | CCS Service Name | CQC Service type | | | | | | | | | | | | | |
|---|--|-------------------------------------|---------------------|---------------|--|-----------------|--------------------------------------|--|-------------------------------------|----------------------|-------------------------------------|----------------------------------|-----------------------|--|------------------------|-------------------------------------|-------------------------------|---|---|------------------------------|-------------------------------|----------------------------|
| | Treatment of disease, disorder or injury | Diagnostic and screening procedures | Surgical Procedures | Personal Care | Accommodation for treatment for substance misuse | Family Planning | Transport, Triage and Medical Advice | | Community Healthcare Services (CHC) | Acute Services (ACS) | Doctors Consultation Services (DCS) | Doctors Treatment Services (DTS) | Dental Services (DEN) | Diagnostic and/or Screening Services (DSS) | Hospice Services (HPS) | Long-term Conditions Services (LTC) | Rehabilitation Services (RHS) | Residential substance misuse treatment and/or rehabilitation Services (RSM) | Community Based Services for People who Misuse Substances (SMC) | Remote Clinical Advice (RCA) | Mobile Doctors Services (MBS) | Urgent Care Services (UCS) |
| Head Quarters, Units 7 & 8 Meadow Park | X | X | X | | | | | Dental Service | | | | X | | | | | | | | | | |
| | X | X | | | | X | | Sexual Health/iCaSH services | X | | | | | | | | | | | | | |
| | X | | | X | | | | Children's Additional Needs – Community Nursing | X | | | | | | | | | | | | | |
| | X | | | X | | | | Children's Additional Needs – Continuing Care | X | | | | | | | | | | | | | |
| | X | | | | | | | Children's Additional Needs – Special Needs School Nursing | X | | | | | | | | | | | | | |
| | X | | | X | | | | Children's Additional Needs – Specialist Nursing | X | | | | | | | | | | | | | |
| | X | | | | | | | Community Paediatricians | X | X | | | | | | | | | | | | |
| | X | | | | | | | Children's Community Nursing | X | | | | | | | | | | | | | |
| | X | | | | | | | Children's Community Eye Service | X | | | | | | | | | | | | | |
| | X | | | | | | | Paediatric Physio and Occupational Therapy | X | | | | | | | | | | | | | |
| | X | | | | | | | Paediatric Speech and Language | X | | | | | | | | | | | | | |
| | X | X | | | | | | Community Paediatric Audiology | X | | | | | | | | | | | | | |
| | X | X | | | | | | Vision, Hearing Screening and national Child Measurement Programme | X | | | | | | | | | | | | | |

| Registered Location | Regulated Activities | | | | | | CCS Service Name | CQC Service type | | | | | | | | | | | | | | |
|---------------------|--|-------------------------------------|---------------------|---------------|--|-----------------|--|--------------------------------------|-------------------------------------|----------------------|-------------------------------------|----------------------------------|-----------------------|--|------------------------|-------------------------------------|-------------------------------|---|---|------------------------------|-------------------------------|----------------------------|
| | Treatment of disease, disorder or injury | Diagnostic and screening procedures | Surgical Procedures | Personal Care | Accommodation for treatment for substance misuse | Family Planning | | Transport, Triage and Medical Advice | Community Healthcare Services (CHC) | Acute Services (ACS) | Doctors Consultation Services (DCS) | Doctors Treatment Services (DTS) | Dental Services (DEN) | Diagnostic and/or Screening Services (DSS) | Hospice Services (HPS) | Long-term Conditions Services (LTC) | Rehabilitation Services (RHS) | Residential substance misuse treatment and/or rehabilitation Services (RSM) | Community Based Services for People who Misuse Substances (SMC) | Remote Clinical Advice (RCA) | Mobile Doctors Services (MBS) | Urgent Care Services (UCS) |
| | X | | | | | | 0-19 services (HCP) | X | | | | | | | | | | | | | | |
| | X | | | | | | Infant Feeding Team (Pre-school & breastfeeding) | X | | | | | | | | | | | | | | |
| | X | | | | | | Paediatric Dietetics | X | | | | | | | | | | | | | | |
| | X | | | | | | Youth Offending Team | X | | | | | | | | | | | | | | |
| | X | | | | | | Looked After Children | X | | | | | | | | | | | | | | |
| | X | | | | | | Emotional Health & Wellbeing Service (Cambridgeshire & Peterborough) | X | | | | | | | | | | | | | | |
| | X | | | | | | Mental Health Support Teams | X | | | | | | | | | | | | | | |
| | X | X | | | | | Deep Vein Thrombosis (DVT) | X | | | | | | | | | | | | | | |
| | X | X | | | | | Anticoagulation (Luton) | X | | | | | | | | | | | | | | |
| | X | | | | | | Haemoglobinopathy | X | | | | | | | | | | | | | | |
| | X | X | | | | | Phlebotomy (Luton) | X | | | | | | | | | | | | | | |
| | X | X | | | | | Cancer and Palliative Care (Luton) | X | | | | | | | | | | | | | | |
| | X | | | X | | | Community Nursing Service | X | | | | | | | | | | | | | | |
| | X | X | | | | | MSK Physiotherapy (where not location specific) | X | | | | | | | | | | | | | | |
| | X | X | | | | | Acquired Brain Injury Service | X | | | | | | | | X | | | | | | |
| | X | X | | | | | Neuro-Rehabilitation Service | X | | | | | | | | X | | | | | | |

| Registered Location | Regulated Activities | | | | | | CCS Service Name | CQC Service type | | | | | | | | | | | | | | |
|--|--|-------------------------------------|---------------------|---------------|--|-----------------|-------------------|--------------------------------------|-------------------------------------|----------------------|-------------------------------------|----------------------------------|-----------------------|--|------------------------|-------------------------------------|-------------------------------|---|---|------------------------------|-------------------------------|----------------------------|
| | Treatment of disease, disorder or injury | Diagnostic and screening procedures | Surgical Procedures | Personal Care | Accommodation for treatment for substance misuse | Family Planning | | Transport, Triage and Medical Advice | Community Healthcare Services (CHC) | Acute Services (ACS) | Doctors Consultation Services (DCS) | Doctors Treatment Services (DTS) | Dental Services (DEN) | Diagnostic and/or Screening Services (DSS) | Hospice Services (HPS) | Long-term Conditions Services (LTC) | Rehabilitation Services (RHS) | Residential substance misuse treatment and/or rehabilitation Services (RSM) | Community Based Services for People who Misuse Substances (SMC) | Remote Clinical Advice (RCA) | Mobile Doctors Services (MBS) | Urgent Care Services (UCS) |
| Brookfields Hospital | X | X | | | | | Dental Services | | | | | X | | | | | | | | | | |
| | X | X | | | | | MSK Physiotherapy | X | | | | | | | | | | | | | | |
| Princess of Wales Hospital | X | X | | | | | MSK Physiotherapy | X | | | | | | | | | | | | | | |
| North Cambridgeshire Hospital | X | X | | | | | MSK Physiotherapy | X | | | | | | | | | | | | | | |
| | X | X | X | | | | Dental Service | | | | | X | | | | | | | | | | |
| Doddington Hospital | X | X | | | | | MSK Physiotherapy | X | | | | | | | | | | | | | | |
| CCS at Hinchingsbrooke Hospital | X | X | | | | | MSK Physiotherapy | X | | | | | | | | | | | | | | |
| Dental Access Centre Peterborough | X | X | X | | | | Dental Service | | | | | X | | | | | | | | | | |