

Cambridgeshire Community Services NHS Trust

CQC Statement of Purpose Version 25 – 12 October 2021

Name of Service provider: Cambridgeshire Community Services NHS Trust
Address: Units 7 & 8 Meadow Park
Meadow Lane
St Ives
Cambridgeshire
PE27 4LG

Telephone Number: 0300 555 6655

Website: <http://www.cambscommunityservices.nhs.uk>

NHS Trust Code: RYV

Nominated Person to whom CQC serve Notices: Kate Howard – Chief Nurse

Version control

Version	Page No.	Description of change	Date approved
1	N/A	First issue	April 2015
2	All	Removal of Palliative Care Services. MSK services realigned to HQ (partially aligned in previous version). Prison Dental services removed as service no longer provided.	July 2015
3	P 5 & P 11	Addition of School Immunisation Services	September 2015
4	P5 & P10/11	Addition of Children's services in Norfolk	November 2015
5&6	P8 P3 P4 P5 P12 P4,6,7,8,12	Removal of Cambridgeshire Community Services NHS Trust Out Of Hours Services at City Care Centre (RYVY2) as a location with 3 x regulated activities: <ul style="list-style-type: none"> • Transport services, triage and medical advice provided remotely • Diagnostic and screening procedures • Treatment of disease, disorder or injury Revision of trust's vision and objectives Relocation of Dermatology services (Peterborough) to HQ from City Care Centre Removal of Luton iCaSH service due to transition out of service. Removal of Out Patient, Endoscopy and Phlebotomy services from North Cambs Hospital location (RYV02) Redistribution of Musculoskeletal services to established locations: <ul style="list-style-type: none"> • RYV02 North Cambs Hospital • RYV03 Princess of Wales Hospital • RYV04 Doddington Hospital • RYV05 CCS at Hinchingsbrooke Hospital • Remaining MSK services continue registration at HQ due to dispersed nature of this service 	V5 draft for submission to CQC re location removal for RYVY2 V6 April 2016 Board approved
7	P5	Addition of Bedford as an iCaSH hub	November 2016
8		Board approved	November 2016
9	P4 P5	Reduced locations from 9 to 8 Removed Obesity service Removed Randstad Court, Legrave Clinic and Clody House and added The Poynt, Redgrave Gardens, Liverpool Road Health Centre and Marsh	May 2017

Version	Page No.	Description of change	Date approved
	P7 P10 P11-13	Farm Health Centre Added MSK Physiotherapy to Brookfields location Removed reference to Family Nurse Partnership, Health Visiting, School Nursing and Healthy Schools Programme and replaced with 0-19 services (HCP) Removed Respite House location RYV X7 Removed Luton Drugs Service and Respite House Added MSK to Brookfields Site Removed reference to Family Nurse Partnership, Health Visiting, and School Nursing and replaced with 0-19 services (HCP)	
9.1	P2 All	Updated Nominated Individual to J Sirett Footer and logo updated	May 2017
10	P5 P7 P8 P10 P12	Removed reference to Dermatology (Peterborough) from Head Quarters location (RYV61). Added Emotional Health & Wellbeing Service to Head Quarters location (RYV61), Children & Young People Community Service. Removed reference to Outpatient Services at both Doddington Hospital (RYV04) and Princess of Wales Hospital, Ely (RYV03). Amended CQC ID for Dental Access Centre from RYVY3 to RYVA8. Amended summary table to reflect above changes.	September 2017
11	P5 P7 P11	Removed 2 x bases from list and list of services amended to include Bedfordshire based services. Children and Young Peoples services list revised Updated table	May 2018
12	P2 P5 P5 P5 P5 P6 P6 P6 P10 P11 P11 P12-14	Chief Nurse's name updated. Clarity provided around geography covered by Location 1 (Head Quarters). Clarity provided for MSK Physiotherapy locations. Paediatric Dietetics moved to Children & Young People Community Services section on page 7. Location and building names removed from 'Adult Services' section. Community Dental Services section updated to provide clarity around Out of Hours Dental Services listed under Location 1 and list of Dental Service locations updated. Clarification provided around which locations have an out of hours service. Dunstable added to the list of locations for iCaSH Services. Clarification regarding out of hours service added to Dental Access Centre, Wisbech (Location 6). Clarification regarding out of hours service added to Dental Access Centre, Peterborough (Location 8). Reference to Minor Oral Surgery Service run by another dental provider has been removed as it is now carried out at this location (Location 8) Registered locations and regulated activities table updated.	November 2018
13	P8	Added Community Paediatrics and Children's Community Eye Service to the list of services under Children and Young People Community Services (Location 1: Head Quarters RYV61). Removed reference to Hard to Reach and Hospital Liaison Services from services listed under Children and Young People Community Services (Location 1:	March 2019

Version	Page No.	Description of change	Date approved
	P10 P11	Head Quarters RYV61). Removed reference to the following services from Location 7 (Cambridgeshire Community Services at Hinchingbrooke Hospital RYV05): <ul style="list-style-type: none"> • Holly Ward (children's inpatient service) • Children's outpatient clinics • Special Care Baby Unit (SCBU) Added Children's Community Eye Service to the summary table. Removed Hard to Reach Service from the summary table.	
14	P5 P9 P10 P13	Statement regarding number of locations amended from 8 to 7 to reflect removal of one location. Removed location RYV08 as service now relocated to location RYV02. Added location RYV02 to Surgical Procedures regulated activity. Trust's own location reference numbers adjusted accordingly. Registered locations and regulated activities table updated.	September 2019
15	P2,5 P6,11	Change to provider address and phone number. Change to address for location RYV61 (Headquarters) effective from 21 October 2019.	September 2019
16.1	P7,9,10	Removal of Out of Hours Dental Service provision from locations RYV61, RYV02 and RYVA8.	December 2019
17	P7	Milton Keynes added to the list of locations for iCaSH Services under location RYV61. Minor Oral Surgery, Kings Lynn, added to the list of locations for Community Dental Services under location RYV61.	March 2020 March 2020
18	P2 P7	Change of nominated person to Kate Howard, Chief Nurse. Special Care Dentistry, Ipswich and Bury St Edmunds added to the list of locations for Community Dental Services under location RYV61.	October 2020 October 2020
19	P8	Addition of Covid-19 Mass Vaccination sites under location RYV61.	November 2020
20	P8	Addition of Covid-19 Mass Vaccination pod sites under location RYV61	January 2021
21	P8	Addition of Covid-19 Mass Vaccination sites under location RYV61.	January 2021
22	P8 P8	Addition of new Covid-19 Mass Vaccination site under location RYV61 (effective from 14 June 2021). Removal of Covid-19 Mass Vaccination sites under location RYV61 due to closure of sites (effective from 14 June 2021).	June 2021 June 2021
23	P8 P12	Removal of School Immunisation Service from location RYV61 due to transfer to new provider (effective from 1 September 2021). Removal of School Immunisation Service from the summary table.	September 2021 September 2021
24	P9	Removal of Covid-19 Mass Vaccination site (Old Law Courts, Lowestoft) from location RYV61 (effective from 8 August 2021) due to closure.	September 2021

Version	Page No.	Description of change	Date approved
	P9	Removal of Covid-19 Mass Vaccination site (Corn Exchange, King's Lynn) from location RYV61 (effective from 20 August 2021) due to move to alternative site.	September 2021
	P9	Addition of new Covid-19 Mass Vaccination site (Shakespeare's Barn, King's Lynn) under location RYV61 (effective from 25 August 2021).	September 2021
25	P9	Removal of the following Covid-19 Mass Vaccination sites, location RYV61: <ul style="list-style-type: none"> • Cherry Hinton Village Leisure Centre, Cambridge due to closure (3 October 2021). • Peterborough City Care Centre, Peterborough, due to closure (7 November 2021) and relocation to new premises (see below). • Peterborough East of England Showground due to closure (17 October 2021) and relocation to new premises (see below). 	October 2021
	P9	Addition of new Covid-19 Mass Vaccination site (Queensgate Shopping Centre, Peterborough) under location RYV61 (effective from 18 October 2021).	October 2021
	P9	Update to SOP v24: Amendment to closure date of Covid-19 Mass Vaccination site (Old Law Courts, Lowestoft – location RYV61) which closed permanently on 2 October 2021. CQC notified by email dated 12 October 2021.	October 2021

Vision and Mission

Our vision is to provide high quality care through our excellent people.

Our mission is to improve the health and wellbeing of people across the diverse communities we serve.

Objectives

Our objectives as a Trust are:

- **Provide outstanding care**
- **Collaborate with other organisations**
- **Be an excellent employer**
- **Be a sustainable organization**

Values

- **Honesty**
- **Empathy**
- **Ambition**
- **Respect**

Cambridgeshire Community Services NHS Trust is a provider of community health services serving the populations of Peterborough, Cambridgeshire, Luton, Suffolk, Norfolk and Bedfordshire.

Cambridgeshire Community Services NHS Trust has 7 registered locations. Our Head Quarters is Units 7 & 8 Meadow Park, Meadow Lane, St. Ives, Cambridgeshire PE27 4LG.

LOCATIONS

Location 1:	
CQC ID: RYV61	
Name of location	Head Quarters
Address line 1	Units 7 & 8
Address line 2	Meadow Lane
Address line 3	St Ives
Address line 4	Cambridgeshire
Address line 5	PE27 4LG
Brief description of location	<p>Units 7 & 8 Meadow Lane is the Head Quarters located in the centre of St Ives, Cambridgeshire and is registered to provide the regulated activities listed below.</p> <ul style="list-style-type: none"> • Family planning services • Treatment of disease, disorder or injury • Surgical procedures • Diagnostic and screening procedures • Personal care <p>A wide range of healthcare services, including the following, are registered at Head Quarters and provided across Bedfordshire, Cambridgeshire, Luton, Peterborough, Norfolk and Suffolk.</p>
Musculo-Skeletal (MSK) Physiotherapy Services	<p>A range of MSK Services are provided across the Cambridgeshire and Peterborough region. Those not listed below are registered at individual locations where relevant.</p> <ul style="list-style-type: none"> • Musculoskeletal Physiotherapy (Peterborough)
Adult Services	<p>A further range of adult healthcare services and expert advice are registered at Head Quarters and provided from Luton and Bedfordshire:</p> <p>The following services are provided:</p> <p>Bedfordshire</p> <ul style="list-style-type: none"> • Acquired Brain Injury Service • Neuro-Rehabilitation Service <p>Luton</p> <ul style="list-style-type: none"> • All aspects of the treatment and management of skin and soft tissue wounds including acute surgical wounds, pressure ulcers and all forms of leg ulceration • Cancer and Palliative Care • Community Nursing services • Community Specialist Nurses i.e. Diabetes, Parkinson's, Respiratory, Deep Vein Thrombosis & Anticoagulation service • Haemoglobinopathy • Phlebotomy

Location 1:	
Community Dental Services	<p>Community Dental Services, registered at Head Quarters, are provided from:</p> <ul style="list-style-type: none"> • Addenbrooke’s Hospital, Cambridge • Brookfields Hospital, Cambridge • Hinchingsbrooke Hospital, Huntingdon • Princess of Wales Hospital, Ely • Peterborough City Hospital, Peterborough • Newmarket Hospital, Suffolk • Community Dental Services, Bury St Edmunds • Minor Oral Surgery Services based in the Dental Access Centre, King’s Lynn • Special Care Dentistry, Ipswich and Bury St Edmunds <p>NB: The Dental Access Centres at Wisbech and Peterborough are registered as their own location.</p> <p>A home service is provided for those with profound disabilities who are unable to attend dental premises. Dental public health work also takes place at many locations in the community including mental health wards and learning disability group homes.</p>
Integrated Contraception and Sexual Health Services (iCaSH)	<p>Integrated Contraception and Sexual Health Services (iCaSH) are registered at Head Quarters and are delivered by the Trust in a hub and spoke model from:</p> <ul style="list-style-type: none"> • Bedford • Bury St Edmunds • Cambridge • Dunstable • Great Yarmouth • Huntingdon • Ipswich • King’s Lynn • Lowestoft • Milton Keynes • Norwich • Peterborough • Wisbech
Children and Young People Community Services	<p>Children and Young People Community Services are registered at Head Quarters and delivered from a number of locations across Bedfordshire, Cambridgeshire, Luton, Norfolk and Suffolk.</p> <p>Services are provided by a number of teams, e.g. Community Consultant Paediatricians who work in partnership with Community Children’s Nurses, therapists and other agencies.</p> <p>The following services are provided:</p> <ul style="list-style-type: none"> • 0-19 years services (HCP) • Children’s Additional Needs – Community Nursing, Continuing Care, Special Needs School Nursing, Specialist Nurses • Community Paediatrics • Children’s Community Nursing • Children’s Community Eye Service • Community Paediatric Audiology • Emotional Health & Wellbeing Service • Infant Feeding Team (Pre-school & breastfeeding) • Looked After Children

Location 1:	
	<ul style="list-style-type: none"> • Paediatric Dietetics • Paediatric Physiotherapy and Occupational Therapy • Paediatric Speech and Language Therapy • Vision, Hearing Screening and National Child Measurement Programme • Youth Offending Team
Covid-19 Mass Vaccination Programme	<p>Covid-19 Mass Vaccination Clinics are registered at Head Quarters and delivered from the following locations:</p> <ul style="list-style-type: none"> • Castle Quarter, Norwich • City Care Centre, Peterborough (<i>to close 7 November 2021</i>) • Norwich Community Hospital, Norwich <p>Covid-19 Mass Vaccination Pods are registered at Head Quarters and delivered from the following locations:</p> <p>Cambridgeshire & Peterborough</p> <ul style="list-style-type: none"> • Peterborough United Football Club, Peterborough • 30 Grafton Centre, Cambridge • Chesterton Indoor Bowls Club, Cambridge • Cherry Hinton Village Leisure Centre, Cambridge (<i>closed 3 October 2021</i>) • Horsefair Supermarket, Wisbech • Oak Tree Centre, Huntingdon • East of England Showground, Peterborough (<i>to close 17 October 2021</i>) • Oliver Cromwell Hotel, March • Dolphin Hotel, St Ives • The Guildhall, Cambridge • The Hive, Ely • The Eatons Centre, Eaton Socon • Queensgate Shopping Centre, Peterborough (<i>opening 18 October 2021</i>) <p>Norfolk & Waveney</p> <ul style="list-style-type: none"> • Connaught Hall, Attleborough • Oasis Leisure Centre, Hunstanton • Brighthouse Market Gate, Great Yarmouth • Beetley Ward, Dereham Hospital, Dereham • Lescalles Ward, Kelling Hospital, Holt • Shakespeare's Barn, King's Lynn • Paddock Road Surgery, Harleston • The Green Britain Centre, Swaffham • Acle Recreation Centre, Acle

Location 2:	
CQC ID: RYV01	
Name of location	Brookfields Hospital
Address line 1	351 Mill Road
Address line 2	Cambridge
Address line 3	Cambridgeshire
Address line 4	CB1 3DF
Brief description of location	<p>Brookfields Hospital is a community hospital site registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> • Treatment of disease, disorder or injury • Diagnostic and screening procedures <p>The following services are provided:</p> <ul style="list-style-type: none"> • Dental services • Musculoskeletal Physiotherapy (MSK)

Location 3:	
CQC ID: RYV03	
Name of location	Princess of Wales Hospital
Address line 1	Lynn Road
Address line 2	Ely
Address line 3	Cambridgeshire
Address line 4	CB6 1DN
Brief description of location	<p>The Princess of Wales Hospital site is registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> • Treatment of disease, disorder or injury • Diagnostic and screening procedures <p>The following services are provided:</p> <ul style="list-style-type: none"> • Musculoskeletal Physiotherapy (MSK) • The Oliver Zangwill Centre

Location 4:	
CQC ID: RYV02	
Name of location	North Cambridgeshire Hospital
Address line 1	The Park
Address line 2	Wisbech
Address line 3	Cambridgeshire
Address line 4	PE13 3AB
Brief description of location	<p>North Cambs Hospital site is registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> • Treatment of disease, disorder or injury • Diagnostic and screening procedures • Surgical procedures <p>The following services are provided:</p> <ul style="list-style-type: none"> • Musculoskeletal Physiotherapy (MSK) • Dental Access Centre. This service is available to patients requiring emergency dental treatment. The community service is a referral service for special needs adults and children and for minor oral surgery.

Location 5:	
CQC ID: RYV04	
Name of location	Doddington Hospital
Address line 1	Benwick Road
Address line 2	Doddington
Address line 3	March
Address line 4	Cambridgeshire
Address line 5	PE15 0UG
Brief description of location	<p>Doddington Community Hospital site is registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> • Treatment of disease disorder or injury • Diagnostic and screening procedure services <p>The following services are provided:</p> <ul style="list-style-type: none"> • Musculoskeletal Physiotherapy (MSK)

Location 6:	
CQC ID: RYV05	
Name of location	Cambridgeshire Community Services at Hinchingsbrooke Hospital
Address line 1	Hinchingsbrooke Hospital
Address line 2	Hinchingsbrooke Park
Address line 3	Huntingdon
Address line 4	Cambridgeshire
Address line 5	PE29 6NT
Brief description of location	<p>Cambridgeshire Community Services NHS Trust at Hinchingsbrooke Hospital is registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> • Treatment of disease disorder or injury • Diagnostic and screening procedures from this location <p>The following service is provided:</p> <ul style="list-style-type: none"> • Musculoskeletal Physiotherapy (MSK)

Location 7:	
CQC ID: RYVA8	
Name of location	Dental Access Centre Peterborough
Address line 1	5 Midgate
Address line 2	Peterborough
Address line 3	Cambridgeshire
Address line 4	PE1 1TN
Brief description of location	<p>The Dental Access Centre is registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> • Treatment of disease disorder or injury • Diagnostic and screening procedures • Surgical procedures <p>The Dental Access Centre can be accessed by patients requiring urgent treatment who are not currently under the care of a General Dental Practitioner.</p> <p>Patients with a sensory impairment, physical or learning disability, mental health illness or a complex medical history can be seen by a specialist dental practitioner.</p>

The table below shows CCS NHS Trust's registered locations and the regulated activities, service name and type for each location.

Registered Location	Regulated Activities							CCS Service Name	CQC Service type													
	Treatment of disease, disorder or injury	Diagnostic and screening procedures	Surgical Procedures	Personal Care	Accommodation for treatment for substance misuse	Family Planning	Transport, Triage and Medical Advice		Community Healthcare Services (CHC)	Acute Services (ACS)	Doctors Consultation Services (DCS)	Doctors Treatment Services (DTS)	Dental Services (DEN)	Diagnostic and/or Screening Services (DSS)	Hospice Services (HPS)	Long-term Conditions Services (LTC)	Rehabilitation Services (RHS)	Residential substance misuse treatment and/or rehabilitation Services (RSM)	Community Based Services for People who Misuse Substances (SMC)	Remote Clinical Advice (RCA)	Mobile Doctors Services (MBS)	Urgent Care Services (UCS)
Head Quarters, Units 7 & 8 Meadow Park	X	X	X					Dental Service					X									
	X	X				X		Sexual Health/iCaSH services	X													
	X			X				Children's Additional Needs – Community Nursing	X													
	X			X				Children's Additional Needs – Continuing Care	X													
	X							Children's Additional Needs – Special Needs School Nursing	X													
	X			X				Children's Additional Needs – Specialist Nursing	X													
	X							Community Paediatricians	X	X												
	X							Children's Community Nursing	X													
	X							Children's Community Eye Service	X													
	X							Paediatric Physio and Occupational Therapy	X													
	X							Paediatric Speech and Language	X													
	X	X						Community Paediatric Audiology	X													
	X	X						Vision, Hearing Screening and national Child Measurement Programme	X													
	X							0-19 services (HCP)	X													

Registered Location	Regulated Activities						CCS Service Name	CQC Service type														
	Treatment of disease, disorder or injury	Diagnostic and screening procedures	Surgical Procedures	Personal Care	Accommodation for treatment for substance misuse	Family Planning		Transport, Triage and Medical Advice	Community Healthcare Services (CHC)	Acute Services (ACS)	Doctors Consultation Services (DCS)	Doctors Treatment Services (DTS)	Dental Services (DEN)	Diagnostic and/or Screening Services (DSS)	Hospice Services (HPS)	Long-term Conditions Services (LTC)	Rehabilitation Services (RHS)	Residential substance misuse treatment and/or rehabilitation Services (RSM)	Community Based Services for People who Misuse Substances (SMC)	Remote Clinical Advice (RCA)	Mobile Doctors Services (MBS)	Urgent Care Services (UCS)
	X						Infant Feeding Team (Pre-school & breastfeeding)	X														
	X						Paediatric Dietetics	X														
	X						Youth Offending Team	X														
	X						Looked After Children	X														
	X	X					Deep Vein Thrombosis (DVT)	X														
	X	X					Anticoagulation (Luton)	X														
	X						Haemoglobinopathy	X														
	X	X					Phlebotomy (Luton)	X														
	X	X					Cancer and Palliative Care (Luton)	X														
	X			X			Community Nursing Service	X														
	X	X					MSK Physiotherapy (where not location specific)	X														
	X						Emotional Health & Wellbeing Service (Cambridgeshire & Peterborough)	X														
	X	X					Acquired Brain Injury Service	X								X						
	X	X					Neuro-Rehabilitation Service	X							X							

Registered Location	Regulated Activities						CCS Service Name	CQC Service type														
	Treatment of disease, disorder or injury	Diagnostic and screening procedures	Surgical Procedures	Personal Care	Accommodation for treatment for substance misuse	Family Planning		Transport, Triage and Medical Advice	Community Healthcare Services (CHC)	Acute Services (ACS)	Doctors Consultation Services (DCS)	Doctors Treatment Services (DTS)	Dental Services (DEN)	Diagnostic and/or Screening Services (DSS)	Hospice Services (HPS)	Long-term Conditions Services (LTC)	Rehabilitation Services (RHS)	Residential substance misuse treatment and/or rehabilitation Services (RSM)	Community Based Services for People who Misuse Substances (SMC)	Remote Clinical Advice (RCA)	Mobile Doctors Services (MBS)	Urgent Care Services (UCS)
Brookfields Hospital	X	X					Dental Services					X										
	X	X					MSK Physiotherapy	X														
Princess of Wales Hospital	X	X					MSK Physiotherapy	X														
	X	X					Oliver Zangwill Centre	X								X						
North Cambridgeshire Hospital	X	X					MSK Physiotherapy	X														
	X	X	X				Dental Service				X											
Doddington Hospital	X	X					MSK Physiotherapy	X														
CCS at Hinchingsbrooke Hospital	X	X					MSK Physiotherapy	X														
Dental Access Centre Peterborough	X	X	X				Dental Service				X											