

| Title: | Board Assurance Framework | | | | | | |
|------------------------|---------------------------|-----------------|--|--|--|--|--|
| Report to: | Γrust Board | | | | | | |
| Meeting: | 22-11-2023 | Agenda item: 12 | | | | | |
| Purpose of the report: | For Noting | For Decision ☑ | | | | | |

Executive Summary:

The Board Assurance Framework (BAF) sets out an accurate and up to date analysis of the major risks being faced across the organisation and the overall risk profile across our service divisions.

Appendices:

Appendix A – Board Assurance Framework

Recommendation:

The Board is asked to consider if the Board Assurance Framework accurately describes the main risks facing the organisation.

| | Name | | | Title | | | | | |
|---------------------------------------|---|--|-------------------------------|-------|--------------|--|--|--|--|
| Report author / Executive sponsor: | Rachel Hawkin | S | Director of Corporate Affairs | | | | | | |
| Assurance level: | | | | | No assurance | | | | |
| Rationale for Assurance rating: | Key evidence of mitigation and controls (included in the individual risks on a page in the reading room for Board members) Robust risk management policy and supporting procedures in plac which includes monthly review of all risks scoring 12 and above by Wider Management Executive (last reviewed on 14th November 20 Substantial assurance rating from internal audit for the latest risk management audit (October 2023) | | | | | | | | |
| Assurance action: | | view the BAF in light of the Board and Committee papers to m assurance rating. | | | | | | | |

How the report supports achievement of the Trust Strategic Objectives

| Trust Objective | | | | | | | | | | |
|--|---|--|--|--|--|--|--|--|--|--|
| Provide outstanding care | The risks to achieving this objective are identified within the BAF – Risks 3530, 3562, 3502 and 3586 | | | | | | | | | |
| Be Collaborative | The risks to achieving this objective are identified within the BAF – Risks 3467, 3475, 3532 and 3534 | | | | | | | | | |
| Be an excellent employer | The risks to achieving this objective are identified within the BAF – Risks 3533 and 3540 | | | | | | | | | |
| Be Sustainable | The risks to achieving this objective are identified within the BAF – Risks 3514 and 3529 | | | | | | | | | |
| Equality and Diversity Objective - Describe how this report / paper addresses Health Inequalities: | | | | | | | | | | |
| The report doesn't specifically address Health Inequalities | | | | | | | | | | |

Links to BAF risks / Trust risk register BAF risks set out as an item in this report.

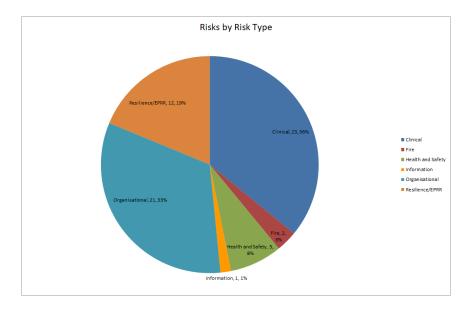
Legal and Regulatory requirements: Self assessment of governance

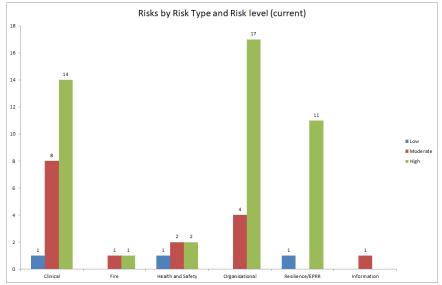
Previous Papers (last meeting only):

| Title: | Date Presented: |
|---------------------------|---------------------------------|
| Board Assurance Framework | 27 th September 2023 |

Strategic Risks

- 1.1 The Trust's Board Assurance Framework (BAF) incorporates a live register of the principal risks faced by the Trust in meeting its strategic objectives. It provides the Trust with a clear and comprehensive method of:
 - describing the main risks to achieving the organisation's strategic objectives,
 - describing the controls, assurance and oversight of these risks and
 - identifying any gaps in controls and assurance
- 1.2 On 1st November 2023 there were 12 strategic risks on the Board Assurance as shown in the dashboard in **Appendix A**.
- 1.3 The Board Assurance Framework and strategic risks were last reviewed by the Trust Board on 27th September 2023 and the Audit Committee on 1st November 2023, to ensure that they were aligned to 2023-24 Trust strategic objectives.
- 1.4 The following diagrams show the types of <u>all</u> risks on the risk register and the severity of those risks.





- 1.5 All risks are aligned to the Board or sub-committees for oversight and are reviewed at least annually in these fora.
- 1.6 All operational risks scoring 12 and above are reviewed and discussed each time a relevant sub-committee meets and anything needing Board discussion is escalated through the Integrated Governance Report (IGR).
- 1.7 Each time the Board meets in public, it receives assurance and detail on the management of operational risks scoring 15 and above, within the Integrated Governance Report. There are currently no operational risks scoring 15 and above.
- 1.8 All new risks are reviewed by senior leaders monthly with high scoring and high impact risks. The monthly meetings also take a thematic review of all risks within a particular division. This has led to greater scrutiny of risks and greater consistency in articulation of risks throughout the Trust.

Issues

- 2.1 In addition to strategic risks on the Board Assurance Framework, the Trust has introduced a new approach to reporting Issues facing the Trust, through the use of the Datix system.
- 2.2 The Trust's risk management policy has been updated to include the approach to issue management, including a new standard operating procedure.
- 2.3 There are nine issues scoring a consequence of 4 (major) on the issue register, one of which is a strategic issue that is assigned to the Board; Issue 3566 rising levels of violence and aggression against our staff. All nine issues are discussed at Committees and included in the Integrated Governance Report to the Board.

| Strategic Ri | | | Executive | Lead | | Risk Score 2022/23 | | | | | | | | | | | | | | | | | | | | | |
|------------------|------|--|--|-------------------------------|---------|--------------------|---------------|---------------|---------------|---------------|---------------|---------------|-----------------|-------------|-------------|---------|----------------------------|------------|--|--|--|--|-----|----------|---|--|--|
| Priority | No | Risk Description | Lead | Committee | Initial | Aug/ Sept | Oct/ Nov | Dec/ Jan | Feb/ Mar | Apr/ May | Jun/ Jul | Aug/ Sep | Oct /No v | Dec /Jan | Feb/ Mar | Target | Anticipated Closure Dat | | | | | | | | | | |
| | 3467 | There is a risk that if we fail to agree a cross organisational transformational approach for children and Young people services in C&P, then the Integrated Care Board may not support the establishment of the Accountable Business unit. | CEO | Board | 12 | 8 | 8 | 6 | 6 | 6 | 6 | 6 | 6 | 0 | 0 | 2 | 31/03/2024 | | | | | | | | | | |
| | | | | | | J | → | Ų ↓ | → | → | → | → | → | | | | | | | | | | | | | | |
| collaborative | 3475 | There is a risk that if C&P ICS and the Trust fails to secure funding for the redevelopment of the Princess of Wales Hospital, Ely, this would prevent the facilities and infrastructure being upgraded and as a result impact on the quality of care provided to patient and service users. | Director of Corporate Affairs | Board / irs Infrastructure | 16 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 0 | 0 | 4 | 31/03/2024 | | | | | | | | | | |
| labo | | impact on the quality of care provided to patient and service users. | | | | J | \rightarrow | \rightarrow | \rightarrow | \rightarrow | \rightarrow | \rightarrow | → | | | | | | | | | | | | | | |
| Весо | 3532 | There is a risk that as Integrated Care Boards become a fixed jurisdiction for NHS planning, the Trust will be negatively affected due to being members of multiple systems as a large proportion of our income is received from Local Authorities. | CEO | Board | 12 | | | | | 12 | 12 | 12 | 12 | 0 | 0 | 8 | 31/03/2024 | | | | | | | | | | |
| | | | | | | | | | | N/A | → | \rightarrow | → | | | | | | | | | | | | | | |
| | 3534 | There is a risk that outcomes for patients will not be improved if we are unable to maximise collaborative working across the different systems in which we work. | Director of Workforce / Deputy CEO | Board | 12 | | | | | 12 | 12 | 12 | 12 | 0 | 0 | 8 | 31/03/2026 | | | | | | | | | | |
| | | III WIND HE HOIS. | Deputy CEO | | | | | | | N/A | \rightarrow | \rightarrow | → | | | | | | | | | | | | | | |
| | | There is a risk that if the Trust cannot meet the requirements of the CQC's fundamental standards of care, patients may not receive high quality care and the impact of this would be a poorer experience for the patient and the potential that the Trust would not maintain it's outstanding rating. | Chief Nurse | Board / QIS com | 12 | | | | | 12 | 12 | 12 | 12 | 0 | 0 | 4 | 31/01/2024 | | | | | | | | | | |
| | | | | | | | | | | N/A | → | → | → | | | | | | | | | | | | | | |
| e. | 3562 | There is a risk that safeguarding work across all localities is unable to be managed within the staffing capacity available and that this may result in children, young people and adults being left without adequate safeguarding measures. | Chief Nurse | Board / QIS com | | 16 | 0 | 0 | 0 | 0 | 0 | 16 | 16 | 12 | 0 | 0 | 8 | 31/12/2023 | | | | | | | | | |
| outstanding care | | There is potential for the reduced staffing capacity impacting negatively on emotional wellbeing and so this risk is also linked to Issue 3531. | | | | QIS com | QIS com | QIS com | QIS com | QIS com | QIS com | QIS com | QIS com | QIS com | QIS com | QIS com | | | | | | | N/A | → | ļ | | |
| Provide ou! | 3586 | There is a risk that heading into winter 23/24 there is an increased likelihood of winter virus's affecting our people's health, increasing sickness absence or carers leave. | Chief Nurse | Board | 16 | | | | | | | 12 | 12 | 0 | 0 | 12 | 29/03/2024 | | | | | | | | | | |
| | | Increased staff absence due to sickness will affect our ability to deliver care to our patients. It will increase pressure on those who are at work potentially affecting morale. | | | | | | | | | | N/A | → | | | | | | | | | | | | | | |
| | 3502 | There is a risk that if industrial action is taken that affected areas will be unable to deliver their services, which will lead to patients/service | Director of Workforce / | Board/COBS | 12 | 12 | 12 | 12 | 8 | 8 | 12 | 12 | 12 | 0 | 0 | 8 | 17/06/2024 | | | | | | | | | | |
| | | users not receiving the care that they need and potentially negatively impacting staff morale. | Deputy CEO | | | | | | 1 | | * | | | | | | | | | | | | | | | | |

| BAF Dashb | AF Dashboard 2023-24 | | | | | | | | | | | | | | | | |
|-----------|----------------------|--|--|------------------------|---------|--------------|-------------|---------------|---------------|---------------|---------------|---------------|-----------------|-------------|-------------|--------|-----------------------------|
| Strategic | Risk | k Risk Description | | Lead Committee | | | Risk Scor | re 2022/23 | | | Ri | sk Score | 2023/2 | 4 | | | |
| Priority | No | | | | Initial | Aug/ Sept | Oct/ Nov | Dec/ Jan | Feb/ Mar | Apr/ May | Jun/ Jul | Aug/ Sep | Oct /No v | Dec /Jan | Feb/ Mar | Target | Anticipated Closure Date |
| nployer | 3533 | There is a risk that if staff morale falls and/or services experience significant workforce challenges that the delivery of high quality care will be adversely affected. | Director of Workforce / Deputy CEO | Board | 12 | | | | | 12 | 12 | 12 | 12 | 0 | 0 | 8 | 31/03/2024 |
| ent e | | | 24,2,525 | | | | | | | N/A | \rightarrow | → | → | | | | |
| an excell | 3540 | There is a risk that due to competing demands on individuals/teams/services we will not have sufficient leadership capacity to deliver our overall trust strategy, strategic objectives and operational service plans. | Director of Workforce / Deputy CEO | Board | 12 | | | | | 12 | 12 | 8 | 8 | 0 | 0 | 8 | 31/03/2024 |
| å | | | | | | | | | | N/A | → | ↓ | → | | | | |
| able | 3514 | There is a increased risk of a cyber-attack upon the Trust which could result in a potential loss or disablement of services which would directly impact patients, service users and staff. | | Board / Infrastructure | 12 | 0 | 15 | 15 | 15 | 15 | 12 | 12 | 12 | 0 | 0 | 12 | 28/11/2025 |
| tain? | | uncour impaint patients, service users dillu stati. | | | | N/A | 1 | \rightarrow | \rightarrow | \rightarrow | \rightarrow | \rightarrow | → | | | | |
| Be sur | | There is a risk that due to increasing inflationary pressures and a challenging efficiency target, the Trust may not deliver a balanced financial plan for 2023/24 which could impact on the delivery of | Director of Finance & | Board | 12 | | | | | 12 | 12 | 12 | 12 | 0 | 0 | 8 | 31/03/2024 |
| | | services. | Resources | | | | | | | N/A | → | → | → | | | | |