

TRUST BOARD

Title: KEY MATTERS AND ESCALATIONS REPORT
Name of Committee: INFRASTRUCTURE COMMITTEE
Committee Chair: GARY TUBB
Meeting Date: 2 September 2024

Summary of key messages:

Integrated Governance Reports

Estates & Facilities Management services:

The report provided 'reasonable' assurance. Key points to note:

- There were no escalations to report from the Health & Safety Committee.
- The outputs for the Fire Risk Assessments continue to be developed with prioritised rectification plans delivered and future programmes of works being developed. It was agreed these mitigating actions are captured in the updates and progress log for Risk 2939. The risk will be re-valuated by the next meeting against progress made and progress planned to be made.
- RAAC (Reinforced Autoclaved Aerated Concrete) mitigation measures remain in place at North Cambridgeshire Hospital.
- Reviews of pending lease expiry events, to identify opportunities for consolidation and reducing the overall cost profile of the estate, continue.
- The Trust's high level capital plan now stands at £10.6m, an increase of £1m in relation to the NHSE Incentive programme. The plan includes £1.4m to purchase and refurbish the Sutton Medical practice in Cambridgeshire, on behalf on the C&P ICB, which is due for completion in the second part of 2024/25.
- Discussions continue with Cambridgeshire County Council and Cambridgeshire and Peterborough NHS Foundation Trust (CPFT) to finalise the arrangements for the land sale connected to the PoW (Princess of Wales) Hospital car park development.
- Interim Estates leadership arrangements had been agreed and would be provided by Mark Page (Strategic Head of Estates, Norfolk Community Health and Care NHS Trust).
- Delivery of the Green Plan was in its final year; NHSE are currently in consultation with all Trusts regarding the approach and guidance for Green Plans from 2025 onwards - guidance is expected later in the Autumn.

BI and Digital Services:

The report provided 'substantial' assurance. Key points to note:

- All KPIs (Keep Performance Indicators) for the reporting period had met the appropriate targets for May 24, apart from the Telephony KPI target (due to an increase in call volumes by 11% and the Service Desk experiencing high sickness rates).
- **92%** of users who completed a customer service survey gave positive results in May 2024.
- There had been no Cyber/Security or Data Security incidents in the last 3 months.
- A 3 week full penetration test of the Trust's Azure Infrastructure was undertaken.
- Security Management Plan - had gone through its 12-month review cycle.
- The latest DSP (Data Security Protection) Toolkit assessment for 2023-24 had received the highest standard of 'Exceeded'
- The Trust's Digital Maturity Assessment for 2024 had received a score of 3.08 out of 5.

Risk Review

- There were 3 operational risks rated 12 which related to NHS Firecode HTM 0503 compliance (ID: 2939), Cyber Security (ID: 3514) and the redevelopment of the Princess of Wales (PoW) hospital (ID: 3475).
- Operational issue: 3559, related to RAAC panels at NCH (North Cambridgeshire Hospital), had been closed as the demolition work had been completed.
- The committee reviewed all current project risks rated 12 and above. There were no related project issues with a consequence of 4 (Major) or 5 (Catastrophic) to report.
- The committee received an annual review of operational risks assigned to the Infrastructure Committee and its sub-committees from April 2023 to July 2024.

Data Security Protection (DSP) Toolkit

- The committee received an overview of the Digital Maturity Assessment for 2024.

Emerging Risks/Issues

- None

Examples of Outstanding Practice or Innovation:

- In recognition of the work the Clinical Systems team have done around the Demographic Template in SystemOne with Carol McIndoe, this has been shortlisted for the Diversity and Inclusion Initiative of the year category at the Women in Tech Excellence Awards 2024.

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| Date: | September 2024 |