



TRUST BOARD

Title: KEY ISSUES AND ESCALATION POINTS
Name of Committee: Quality Improvement and Safety COMMITTEE
Committee Chair: Anne McConville
Meeting Date: 26 June 2019

Summary of key messages:

A number of annual reports were received relating to the following areas:

- Serious Incidents and Incidents
- Medicines management
- Patient Experience (increased use of SPC charts to monitor trends noted)
- Infection Prevention & Control-the improvement in flu immunisation was noted; planning has started for this flu season. (A summary of assurance relating to sepsis was not included and will be circulated post meeting)

Reports from sub- groups included :

- Strategic Safeguarding – No risks to escalate,
- Information Governance – No risks to escalate
- Infection Prevention & Control – summary report on Sepsis to be circulated post meeting; reporting from Q1 2019 / 2020 to be focused on assurance against compliance with the Health and Social care Act No risks to escalate
- Medicines Safety & Governance – the risk relating to our partial compliance with the European Falsified Medicines Directive was discussed – DV to review controls.
- Clinical & Professional Committee – Related Quality Strategy workshop re mapping our clinical leadership accountability and professional practice support held.

Policies approved:

- Critical Major Incident Plan
- Business Continuity Policy

Cycle of Business

NB: This was the first meeting using the new quarterly cycle of business. QISCOM had a discussion on strengthening the assurance and the focus on controls and outcomes in the reports through the development of a new template.

Escalation Points:

- The committee recommends that the Board ratify the Critical Major Incident Plan and Business Continuity Policy

Emerging Risks/Issues:

None

Examples of Outstanding Practice or Innovation:

- Performance in handling complaints throughout 2018/19 has continued to improve with only 2 complaints not meeting the target timeframes of 25 or 30 days.
- There have been no complaints referred to the Ombudsman and the number of concerns resolved by local resolution has increased.

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