

# **Cambridgeshire Community Services NHS Trust**

## **CQC Statement of Purpose Version 12**

**Approved: 14 November 2018**

**Name of Service provider:** Cambridgeshire Community Services NHS Trust  
**Address:** Unit 3 Meadow Park  
Meadow Lane  
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**NHS Trust Code:** RYV

**Nominated Person to whom CQC serve Notices:** Julia Curits – Chief Nurse

### Version control

Version	Page No.	Description of change	Date approved
1	N/A	First issue	April 2015
2	All	Removal of Palliative Care Services. MSK services realigned to HQ (partially aligned in previous version). Prison Dental services removed as service no longer provided.	July 2015
3	P 5 & P 11	Addition of School Immunisation Services	September 2015
4	P5 & P10/11	Addition of Children's services in Norfolk	November 2015
5&6	P8  P3 P4  P5  P12  P4,6,7,8,12	Removal of Cambridgeshire Community Services NHS Trust Out Of Hours Services at City Care Centre (RYVY2) as a location with 3 x regulated activities: <ul style="list-style-type: none"> <li>• Transport services, triage and medical advice provided remotely</li> <li>• Diagnostic and screening procedures</li> <li>• Treatment of disease, disorder or injury</li> </ul> Revision of trust's vision and objectives Relocation of Dermatology services (Peterborough) to HQ from City Care Centre Removal of Luton iCaSH service due to transition out of service. Removal of Out Patient, Endoscopy and Phlebotomy services from North Cambs Hospital location (RYV02) Redistribution of Musculoskeletal services to established locations: <ul style="list-style-type: none"> <li>• RYV02 North Cambs Hospital</li> <li>• RYV03 Princess of Wales Hospital</li> <li>• RYV04 Doddington Hospital</li> <li>• RYV05 CCS at Hinchingsbrooke Hospital</li> <li>• Remaining MSK services continue registration at HQ due to dispersed nature of this service</li> </ul>	V5 draft for submission to CQC re location removal for RYVY2  V6 April 2016 Board approved
7	P5	Addition of Bedford as an iCaSH hub	November 2016
8		Board approved	November 2016
9	P4	Reduced locations from 9 to 8	May 2017

Version	Page No.	Description of change	Date approved
	P5 P7 P10 P11-13	Removed Obesity service Removed Randstad Court, Leagrave Clinic and Clody House and added The Poynt, Redgrave Gardens, Liverpool Road Health Centre and Marsh Farm Health Centre Added MSK Physiotherapy to Brookfields location Removed reference to Family Nurse Partnership, Health Visiting, School Nursing and Healthy Schools Programme and replaced with 0-19 services (HCP) Removed Respite House location RYV X7 Removed Luton Drugs Service and Respite House Added MSK to Brookfields Site Removed reference to Family Nurse Partnership, Health Visiting, and School Nursing and replaced with 0-19 services (HCP)	
9.1	P2 All	Updated Nominated Individual to J Sirett Footer and logo updated	May 2017
10	P5 P7 P8 P10 P12	Removed reference to Dermatology (Peterborough) from Head Quarters location (RYV61). Added Emotional Health & Wellbeing Service to Head Quarters location (RYV61), Children & Young People Community Service. Removed reference to Outpatient Services at both Doddington Hospital (RYV04) and Princess of Wales Hospital, Ely (RYV03). Amended CQC ID for Dental Access Centre from RYVY3 to RYVA8. Amended summary table to reflect above changes.	September 2017
11	P5 P7 P11	Removed 2 x bases from list and list of services amended to include Bedfordshire based services. Children and Young Peoples services list revised Updated table	May 2018
12	P2 P5 P5 P5 P5 P6 P6	Chief Nurse's name updated. Clarity provided around geography covered by Location 1 (Head Quarters). Clarity provided for MSK Physiotherapy locations. Paediatric Dietetics moved to Children & Young People Community Services section on page 7. Location and building names removed from 'Adult Services' section. Community Dental Services section updated to provide clarity around Out of Hours Dental Services listed under Location 1 and list of Dental Service locations updated. Clarification provided around which locations have an out of hours service.	November 2018

Version	Page No.	Description of change	Date approved
	P6	Dunstable added to the list of locations for iCaSH Services.	
	P10	Clarification regarding out of hours service added to Dental Access Centre, Wisbech (Location 6).	
	P11	Clarification regarding out of hours service added to Dental Access Centre, Peterborough (Location 8).	
	P11	Reference to Minor Oral Surgery Service run by another dental provider has been removed as it is now carried out at this location (Location 8)	
	P12-14	Registered locations and regulated activities table updated.	

## Vision and Mission

Our vision is to provide high quality care through our excellent people.

Our mission is to improve the health and wellbeing of people across the diverse communities we serve.

## Objectives

Our objectives as a Trust are:

- **Provide outstanding care**
- **Collaborate with other organisations**
- **Be an excellent employer**
- **Be a sustainable organisation**

## Values

- **Honesty**
- **Empathy**
- **Ambition**
- **Respect**

Cambridgeshire Community Services NHS Trust is a provider of community health services serving the populations of Peterborough, Cambridgeshire, Luton, Suffolk, Norfolk and Bedfordshire.

Cambridgeshire Community Services NHS Trust has 8 registered locations. Our Head Quarters is Unit 3 Meadow Lane, St. Ives, Cambridgeshire PE27 4LG.

## LOCATIONS

Location 1:	
<b>CQC ID: RYV61</b>	
<b>Name of location</b>	Head Quarters
<b>Address line 1</b>	Unit 3
<b>Address line 2</b>	Meadow Lane
<b>Address line 3</b>	St Ives
<b>Address line 4</b>	Cambridgeshire
<b>Address line 5</b>	PE27 4LG
<b>Brief description of location</b>	<p>Unit 3 Meadow Lane is the Head Quarters located in the centre of St Ives, Cambridgeshire and is registered to provide the regulated activities listed below.</p> <ul style="list-style-type: none"> <li>• Family planning services</li> <li>• Treatment of disease, disorder or injury</li> <li>• Surgical procedures</li> <li>• Diagnostic and screening procedures</li> <li>• Personal care</li> </ul> <p>A wide range of healthcare services, including the following, are registered at Head Quarters and provided across Bedfordshire, Cambridgeshire, Luton, Peterborough, Norfolk and Suffolk.</p>
<b>Musculo-Skeletal (MSK) Physiotherapy Services</b>	<p>A range of MSK Services are provided across the Cambridgeshire and Peterborough region. Those not listed below are registered at individual locations where relevant.</p> <ul style="list-style-type: none"> <li>• Musculo-skeletal Physiotherapy (Peterborough)</li> </ul>
<b>Adult Services</b>	<p>A further range of adult healthcare services and expert advice are registered at Head Quarters and provided from Luton and Bedfordshire:</p> <p>The following services are provided:</p> <p><b>Bedfordshire</b></p> <ul style="list-style-type: none"> <li>• Acquired Brain Injury Service</li> <li>• Neuro-Rehabilitation Service</li> </ul> <p><b>Luton</b></p> <ul style="list-style-type: none"> <li>• All aspects of the treatment and management of skin and soft tissue wounds including acute surgical wounds, pressure ulcers and all forms of leg ulceration</li> <li>• Cancer and Palliative Care</li> <li>• Community Nursing services</li> <li>• Community Specialist Nurses i.e. Diabetes, Parkinsons, Respiratory</li> <li>• Deep Vein Thrombosis &amp; Anticoagulation service</li> <li>• Haemoglobinopathy</li> <li>• Phlebotomy</li> </ul>

<b>Location 1:</b>	
<b>Community Dental Services</b>	<p><b>Community Dental Services</b>, registered at Head Quarters, are provided from:</p> <ul style="list-style-type: none"> <li>• Addenbrooke’s Hospital, Cambridge</li> <li>• Brookfields Hospital, Cambridge</li> <li>• Hinchingsbrooke Hospital, Huntingdon</li> <li>• Princess of Wales Hospital, Ely</li> <li>• Peterborough City Hospital, Peterborough</li> <li>• Newmarket Hospital, Suffolk</li> <li>• Community Dental Services, Bury St Edmunds</li> </ul> <p>Out of hours dental services are provided from:</p> <ul style="list-style-type: none"> <li>• Brookfields Hospital, Cambridge</li> <li>• Peterborough Dental Access Centre, Peterborough</li> <li>• Wisbech Dental access centre, Wisbech</li> <li>• Out of hours dental services for the Huntingdon area are provided in a general dental practice on a fortnightly basis.</li> </ul> <p>NB: The Dental Access Centres at Wisbech and Peterborough are registered as their own location.</p> <p>A home service is provided for those with profound disabilities who are unable to attend dental premises. Dental public health work also takes place at many locations in the community including mental health wards and learning disability group homes.</p>
<b>Integrated Contraception and Sexual Health Services (iCaSH)</b>	<p><b>Integrated Contraception and Sexual Health Services (iCaSH)</b> are registered at Head Quarters and are delivered by the Trust in a hub and spoke model from:</p> <ul style="list-style-type: none"> <li>• Bedford</li> <li>• Bury St Edmunds</li> <li>• Cambridge</li> <li>• Dunstable</li> <li>• Great Yarmouth</li> <li>• Huntingdon</li> <li>• Ipswich</li> <li>• King’s Lynn</li> <li>• Lowestoft</li> <li>• Norwich</li> <li>• Peterborough</li> <li>• Wisbech</li> </ul>

<b>Location 1:</b>	
<b>Children and Young People Community Services</b>	<p><b>Children and Young People Community Services</b> are registered at Head Quarters and delivered from a number of locations across Bedfordshire, Cambridgeshire, Luton, Norfolk and Suffolk.</p> <p>Services are provided by a number of teams, e.g. Community Consultant Paediatricians who work in partnership with Community Children’s Nurses, therapists and other agencies.</p> <p>The following services are provided:</p> <ul style="list-style-type: none"> <li>• 0-19 years services (HCP)</li> <li>• Children’s Additional Needs – Community Nursing, Continuing Care, Special Needs School Nursing, Specialist Nurses</li> <li>• Children’s Community Nursing</li> <li>• Community Paediatric Audiology</li> <li>• Emotional Health &amp; Wellbeing Service</li> <li>• Hard 2 Reach</li> <li>• Hospital Liaison</li> <li>• Infant Feeding Team (Pre-school &amp; breastfeeding)</li> <li>• Looked After Children</li> <li>• Paediatric Dietetics</li> <li>• Paediatric Physiotherapy and Occupational Therapy</li> <li>• Paediatric Speech and Language Therapy</li> <li>• School Immunisation Services</li> <li>• Vision, Hearing Screening and National Child Measurement Programme</li> <li>• Youth Offending Team</li> </ul>

<b>Location 2:</b>	
<b>CQC ID: RYV01</b>	
<b>Name of location</b>	Brookfields Hospital
<b>Address line 1</b>	351 Mill Road
<b>Address line 2</b>	Cambridge
<b>Address line 3</b>	Cambridgeshire
<b>Address line 4</b>	CB1 3DF
<b>Brief description of location</b>	<p>Brookfields Hospital is a community hospital site registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> <li>• Treatment of disease, disorder or injury</li> <li>• Diagnostic and screening procedures</li> </ul> <p>The following services are provided:</p> <ul style="list-style-type: none"> <li>• Dental services</li> <li>• Musculo skeletal Physiotherapy (MSK)</li> </ul>

<b>Location 3:</b>	
<b>CQC ID: RYV03</b>	
<b>Name of location</b>	Princess of Wales Hospital
<b>Address line 1</b>	Lynn Road
<b>Address line 2</b>	Ely
<b>Address line 3</b>	Cambridgeshire
<b>Address line 4</b>	CB6 1DN
<b>Brief description of location</b>	<p>The Princess of Wales Hospital site is registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> <li>• Treatment of disease, disorder or injury</li> <li>• Diagnostic and screening procedures</li> </ul> <p>The following services are provided:</p> <ul style="list-style-type: none"> <li>• Musculo skeletal Physiotherapy (MSK)</li> <li>• The Oliver Zangwill Centre</li> </ul>

<b>Location 4:</b>	
<b>CQC ID: RYV02</b>	
<b>Name of location</b>	North Cambridgeshire Hospital
<b>Address line 1</b>	The Park
<b>Address line 2</b>	Wisbech
<b>Address line 3</b>	Cambridgeshire
<b>Address line 4</b>	PE13 3AB
<b>Brief description of location</b>	<p>North Cambs Hospital site is registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> <li>• Treatment of disease, disorder or injury</li> <li>• Diagnostic and screening procedures</li> </ul> <p>The following services are provided:</p> <ul style="list-style-type: none"> <li>• Musculo skeletal Physiotherapy (MSK)</li> </ul>

<b>Location 5:</b>	
<b>CQC ID: RYV04</b>	
<b>Name of location</b>	Doddington Hospital
<b>Address line 1</b>	Benwick Road
<b>Address line 2</b>	Doddington
<b>Address line 3</b>	March
<b>Address line 4</b>	Cambridgeshire
<b>Address line 5</b>	PE15 0UG
<b>Brief description of location</b>	<p>Doddington Community Hospital site is registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> <li>• Treatment of disease disorder or injury</li> <li>• Diagnostic and screening procedure services</li> </ul> <p>The following services are provided:</p> <ul style="list-style-type: none"> <li>• Musculo skeletal Physiotherapy (MSK)</li> </ul>



<b>Location 6:</b>	
<b>CQC ID: RYV08</b>	
<b>Name of location</b>	Dental Access Centre Wisbech
<b>Address line 1</b>	1-2 Church Mews
<b>Address line 2</b>	Wisbech
<b>Address line 3</b>	Cambridgeshire
<b>Address line 4</b>	PE13 1HL
<b>Brief description of location</b>	<p>The Dental Access Centre Wisbech is registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> <li>• Treatment of disease disorder or injury</li> <li>• Surgical procedures</li> <li>• Diagnostic and screening procedures</li> </ul> <p>The Dental Access Centre is available to all patients requiring emergency dental treatment, including an out of hours service. The community service is a referral service for special needs adults and children and minor oral surgery.</p>

<b>Location 7:</b>	
<b>CQC ID: RYV05</b>	
<b>Name of location</b>	Cambridgeshire Community Services at Hinchingsbrooke Hospital
<b>Address line 1</b>	Hinchingsbrooke Hospital
<b>Address line 2</b>	Hinchingsbrooke Park
<b>Address line 3</b>	Huntingdon
<b>Address line 4</b>	Cambridgeshire
<b>Address line 5</b>	PE29 6NT
<b>Brief description of location</b>	<p>Cambridgeshire Community Services NHS Trust at Hinchingsbrooke Hospital is registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> <li>• Treatment of disease disorder or injury</li> <li>• Diagnostic and screening procedures from this location</li> </ul> <p>The following services are provided, including acute services to children from 0 - 19 years old within our Children's Unit:</p> <ul style="list-style-type: none"> <li>• Holly Ward (children's inpatient service)</li> <li>• Children's outpatient clinics</li> <li>• Special Care Baby Unit (SCBU)</li> </ul> <p>The following services are also provided:</p> <ul style="list-style-type: none"> <li>• Musculo skeletal Physiotherapy (MSK)</li> </ul>

<b>Location 8:</b>	
<b>CQC ID: RYVA8</b>	
<b>Name of location</b>	Dental Access Centre Peterborough
<b>Address line 1</b>	5 Midgate
<b>Address line 2</b>	Peterborough
<b>Address line 3</b>	Cambridgeshire
<b>Address line 4</b>	PE1 1TN
<b>Brief description of location</b>	<p>The Dental Access Centre is registered to provide the following regulated activities:</p> <ul style="list-style-type: none"> <li>• Treatment of disease disorder or injury</li> <li>• Diagnostic and screening procedures</li> <li>• Surgery</li> </ul> <p>The Dental Access Centre can be accessed by patients requiring urgent treatment, including out of hours service, who are not currently under the care of a General Dental Practitioner.</p> <p>Patients with a sensory impairment, physical or learning disability, mental health illness or a complex medical history can be seen by a specialist dental practitioner.</p>

The table below shows CCS NHS Trust's registered locations and the regulated activities, service name and type for each location.

Registered Location	Regulated Activities							CCS Service Name	CQC Service type														
	Treatment of disease, disorder or injury	Diagnostic and screening procedures	Surgery	Personal Care	Accommodation for treatment for substance misuse	Family Planning	Transport, Triage and Medical Advice		Community Healthcare Services (CHC)	Acute Services (ACS)	Doctors Consultation Services (DCS)	Doctors Treatment Services (DTS)	Dental Services (DEN)	Diagnostic and/or Screening Services (DSS)	Hospice Services (HPS)	Long-term Conditions Services (LTC)	Rehabilitation Services (RHS)	Residential substance misuse treatment and/or rehabilitation Services (RSM)	Community Based Services for People who Misuse Substances (SMC)	Remote Clinical Advice (RCA)	Mobile Doctors Services (MBS)	Urgent Care Services (UCS)	
<b>Head Quarters, Unit 3</b>	X	X	X					Dental Service															
	X	X				X		Sexual Health/iCaSH services	X														
	X			X				Children's Additional Needs – Community Nursing	X														
	X			X				Children's Additional Needs – Continuing Care	X														
	X							Children's Additional Needs – Special Needs School Nursing	X														
	X			X				Children's Additional Needs – Specialist Nursing	X														
	X							Community Paediatricians	X	X													
	X							Children's Community Nursing	X														
	X							Paediatric Physio and OT	X														
	X							Paediatric Speech and Language	X														
	X	X						Community Paediatric Audiology	X														
	X	X						Vision, Hearing Screening and national Child Measurement Programme	X														
	X							0-19 services (HCP)	X														
	X							Hard to Reach	X														
	X							Infant Feeding Team (Pre-school & breastfeeding)	X														

Registered Location	Regulated Activities						CCS Service Name	CQC Service type														
	Treatment of disease, disorder or injury	Diagnostic and screening procedures	Surgery	Personal Care	Accommodation for treatment for substance misuse	Family Planning		Transport, Triage and Medical Advice	Community Healthcare Services (CHC)	Acute Services (ACS)	Doctors Consultation Services (DCS)	Doctors Treatment Services (DTS)	Dental Services (DEN)	Diagnostic and/or Screening Services (DSS)	Hospice Services (HPS)	Long-term Conditions Services (LTC)	Rehabilitation Services (RHS)	Residential substance misuse treatment and/or rehabilitation Services (RSM)	Community Based Services for People who Misuse Substances (SMC)	Remote Clinical Advice (RCA)	Mobile Doctors Services (MBS)	Urgent Care Services (UCS)
	X						Paediatric Dietetics	X														
	X						School Immunisation Services	X														
	X						Youth Offending Team	X														
	X						Looked After Children	X														
	X	X					Deep Vein Thrombosis (DVT)	X														
	X	X					Anticoagulation (Luton)	X														
	X						Haemoglobinopathy	X														
	X	X					Phlebotomy (Luton)	X														
	X	X					Cancer and Palliative Care (Luton)	X														
	X			X			Community Nursing Service	X														
	X	X					MSK Physiotherapy (where not location specific)	X														
	X						Emotional Health & Wellbeing Service (Cambridgeshire & Peterborough)	X														
	X	X					Acquired Brain Injury Service	X								X						
	X	X					Neuro-Rehabilitation Service	X							X							

Registered Location	Regulated Activities						CCS Service Name	CQC Service type														
	Treatment of disease, disorder or injury	Diagnostic and screening procedures	Surgery	Personal Care	Accommodation for treatment for substance misuse	Family Planning		Transport, Triage and Medical Advice	Community Healthcare Services (CHC)	Acute Services (ACS)	Doctors Consultation Services (DCS)	Doctors Treatment Services (DTS)	Dental Services (DEN)	Diagnostic and/or Screening Services (DSS)	Hospice Services (HPS)	Long-term Conditions Services (LTC)	Rehabilitation Services (RHS)	Residential substance misuse treatment and/or rehabilitation Services (RSM)	Community Based Services for People who Misuse Substances (SMC)	Remote Clinical Advice (RCA)	Mobile Doctors Services (MBS)	Urgent Care Services (UCS)
Brookfields Hospital	X	X					Dental Services					X										
	X	X					MSK Physiotherapy	X														
Princess of Wales Hospital	X	X					MSK Physiotherapy	X														
	X	X					Oliver Zangwill Centre	X								X						
North Cambridgeshire Hospital	X	X					MSK Physiotherapy	X														
Doddington Hospital	X	X					MSK Physiotherapy	X														
Dental Access Centre Wisbech	X	X	X				Dental Service					X										
CCS at Hinchingsbrooke Hospital	X	X					Children's Outpatient Clinics - Cambridgeshire		X													
	X	X					Special Care Baby Unit		X													
	X	X					Children's Inpatient - Holly Ward		X													
	X	X					MSK Physiotherapy	X														
Dental Access Centre Peterborough	X	X	X				Dental Service					X										