



## TRUST BOARD

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**Title:** KEY ISSUES AND ESCALATION POINTS  
**Name of Committee:** STRATEGIC CHANGE BOARD COMMITTEE  
**Committee Chair:** Richard Cooper  
**Meeting Date:** 17 December 2018

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### Summary of key messages:

- The Board received an update on Business Development activities and Improving Organisational Capability programme currently taking place and being planned for January 2019.
- Acute Children's Services and Special Care Baby Unit transfer to North West Anglia NHS Foundation Trust confirmed as 1<sup>st</sup> April 2019 subject to approval at the Cambridgeshire and Peterborough Clinical Commissioning Group December Board meeting. Staff TUPE consultation being planned for January 2019.
- North Cambs Hospital Redevelopment Programme (Phase 2) currently reporting Green as all key programme deliverables on track. Agreed that the programme will focus on developing SMART objectives and benefits realisation metrics.
- The Board received a review of the impact the 'Luton At Home First Programme' and how this influenced the development of the 'Enhanced Models of Care' programme currently being implemented. Agreed that future benefits realisation criteria for the new programme should focus on staff recruitment, retention and morale.
- MSK Service Development Programme continues to report Green for internal programme of activities and Red for the ongoing delays in Single Point of Access funding.
- The Board were briefed on the inclusion of the Oliver Zangwill service redesign programme into the Trust's portfolio of redesign work for 19/20. Redesigned model expected by mid/late January 2019.
- An update was provided for Bedfordshire Children and Young People's Service Redesign programme. Programme covers the following areas: Single Point of Access; 0-19 Healthy Child Programme; Care for Children with Complex Needs/High Intensity Users; Therapy Services.
- An update was provided for Cambridgeshire and Peterborough Children and Young People's Service Redesign programme and our continuing work with Cambridgeshire and Peterborough NHS Foundation Trust. Health Committee report from Dr Liz Robin – Director of Public Health was also presented and discussed.
- Norfolk Children and Young People Service Redesign Programme continues to report green as all key programme deliverables are on track.
- Luton Children and Young People Service Development Programme reporting green. The programme is continuing to progress as planned. Programme includes 0-19 Healthy Child Programme; Rapid Response and Community Paediatrics.

- An update on the Luton Adults Service Redesign programme was received. This programme consists of Enhanced Models of Care; Community Cancer Care Model; Respiratory pathway and One Service (which includes e-rostering/e-scheduling, Single point of access and people).
- The Board requested that all Service Redesign programmes reviewed/agreed their benefits realisation criteria so that progress/impact of the programmes could be clearly understood.

#### **Escalation Points:**

- One Risk within Improving Organisational Capability programme for re-procurement of corporate support services. Current scoring 16 but rating after mitigation 12. No action required from the Trust Board as the risk is being managed appropriately.

#### **Emerging Risks/Issues:**

- Luton Community Paediatrics - important to ensure that a sustainable model is commissioned from April 2019 to meet demands on this service as a non-recurrent solution was put in place for 2018/19 contract period.

#### **Examples of Outstanding Practice or Innovation:**

- Launch of 'Just One Norfolk' website and Norfolk wide promotional campaign which has reached thousands of families across the County.
- #NorfolkCan developed and 16-19 (age) App launched and is now available across Norfolk.

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Date:	2 <sup>nd</sup> January 2019