

Cambridgeshire Community Services NHS Trust

CQC Statement of Purpose Version 27 – DRAFT

Approved by Trust Board – ADD DATE

Name of Service provider: Cambridgeshire Community Services NHS Trust

Address: Units 7 & 8 Meadow Park

Meadow Lane

St Ives

Cambridgeshire

PE27 4LG

Telephone Number: 0300 555 6655

Website: http://www.cambscommunityservices.nhs.uk

NHS Trust Code: RYV

Nominated Person to whom CQC

serve notices:

Kate Howard - Chief Nurse

Version control

Version updates relating to the Trust's CQC Statement of Purpose from April 2015 (version 1) up to and including December 2021 (version 26) are available on request.

| Version | Page No. | Description of change | Date approved |
|---------|----------|---|---------------|
| 27 | P5 | Milton Keynes added to 'Brief description of location' section under location RYV61. | July 2022 |
| | P5 | Update to Adult Services section under location RYV61 to show one full list of services located in Luton and Bedfordshire rather than by specific location which is consistent with other sections under RYV61. | July 2022 |
| | P7 | Change to title of Covid-19 Mass Vaccination Programme section under location RYV61 to 'Vaccination Programme' to reflect that more than one type of vaccination may be delivered at these sites. | July 2022 |
| | P7 | Removal of the following Vaccination sites from location RYV61 as sites are no longer in use/required. | July 2022 |
| | | Cambridgeshire & Peterborough Peterborough United Football Club, Peterborough Oliver Cromwell Hotel, March Dolphin Hotel, St Ives The Guildhall, Cambridge The Hive, Ely | |
| | | Norfolk & Waveney Norwich Community Hospital, Norwich Oasis Leisure Centre, Hunstanton Brighthouse Market Gate, Great Yarmouth Lescalles Ward, Kelling Hospital, Holt The Green Britain Centre, Swaffham Acle Recreation Centre, Acle | |
| | P7 | Removal of the following Vaccination site from location RYV61: • Beetley Ward, Dereham Hospital, Dereham (effective from 31 July 2022) | July 2022 |

| Version P | Page No. | Description of change | Date approved |
|-----------|----------|---|---------------|
| ı | P8 & 12 | Removal of Oliver Zangwill Centre from location RYV03 (Princess of Wales Hospital) due to closure of service, effective 30 June 2022. | July 2022 |

Vision and Mission

Our vision is to provide high quality care through our excellent people. Our mission is to improve the health and wellbeing of people across the diverse communities we serve.

Objectives

Our objectives as a Trust are:

- Provide outstanding care
- · Collaborate with other organisations
- Be an excellent employer
- Be a sustainable organization

Values

- Honesty
- Empathy
- Ambition
- Respect

Cambridgeshire Community Services NHS Trust is a provider of community health services serving the populations of Bedfordshire, Cambridgeshire, Luton, Milton Keynes, Norfolk, Peterborough and Suffolk.

Cambridgeshire Community Services NHS Trust has 7 registered locations. Our Head Quarters is Units 7 & 8 Meadow Park, Meadow Lane, St. Ives, Cambridgeshire PE27 4LG.

LOCATIONS

| Location 1: | |
|--|---|
| CQC ID: RYV61 | |
| Name of location | Head Quarters |
| Address line 1 | Units 7 & 8 |
| Address line 2 | Meadow Lane |
| Address line 3 | St Ives |
| Address line 4 | Cambridgeshire |
| Address line 5 | PE27 4LG |
| Brief description of | Units 7 & 8 Meadow Lane is the Head Quarters located in the centre of |
| location | St Ives, Cambridgeshire and is registered to provide the regulated activities listed below. |
| | Family planning services Treatment of disease, disorder or injury Surgical procedures Diagnostic and screening procedures |
| | Personal care |
| | A wide range of healthcare services, including the following, are registered at Head Quarters and provided across Bedfordshire, Cambridgeshire, Luton, Milton Keynes, Peterborough, Norfolk and Suffolk. |
| Musculo-Skeletal (MSK) Physiotherapy Services | A range of MSK Services are provided across the Cambridgeshire and Peterborough region. Those not listed below are registered at individual locations where relevant. • Musculoskeletal Physiotherapy (Peterborough) |
| | Widsouloskolotai i Tryslottiorapy (i otorborough) |
| Adult Services | A further range of adult healthcare services and expert advice are registered at Head Quarters and provided from Luton and Bedfordshire: |
| | The following services are provided: |
| | Acquired Brain Injury Service Neuro-Rehabilitation Service All aspects of the treatment and management of skin and soft tissue wounds including acute surgical wounds, pressure ulcers and all forms of leg ulceration Cancer and Palliative Care Community Nursing Services Community Specialist Nurses, i.e. Diabetes, Parkinson's, Respiratory, Deep Vein Thrombosis & Anticoagulation service Haemoglobinopathy Phlebotomy |

Location 1:

Community Dental Services

Community Dental Services, registered at Head Quarters, are provided from:

- Addenbrooke's Hospital, Cambridge
- · Brookfields Hospital, Cambridge
- Hinchingbrooke Hospital, Huntingdon
- Princess of Wales Hospital, Ely
- · Peterborough City Hospital, Peterborough
- Newmarket Hospital, Suffolk
- Community Dental Services, Bury St Edmunds
- Minor Oral Surgery Services based in the Dental Access Centre, King's Lynn
- Special Care Dentistry, Ipswich and Bury St Edmunds

NB: The Dental Access Centres at Wisbech and Peterborough are registered as their own location.

A home service is provided for those with profound disabilities who are unable to attend dental premises. Dental public health work also takes place at many locations in the community including mental health wards and learning disability group homes.

Integrated Contraception and Sexual Health Services (iCaSH)

Integrated Contraception and Sexual Health Services (iCaSH) are registered at Head Quarters and are delivered by the Trust in a hub and spoke model from:

- Bedford
- Bury St Edmunds
- Cambridge
- Dunstable
- Great Yarmouth
- Huntingdon
- Ipswich
- King's Lynn
- Lowestoft
- Milton Keynes
- Norwich
- Peterborough
- Wisbech

Children and Young People Community Services

Children and Young People Community Services are registered at Head Quarters and delivered from a number of locations across Bedfordshire, Cambridgeshire, Luton, Norfolk and Suffolk.

Services are provided by a number of teams, e.g. Community Consultant Paediatricians who work in partnership with Community Children's Nurses, therapists and other agencies.

The following services are provided:

- 0-19 years services (HCP)
- Children's Additional Needs Community Nursing, Continuing Care, Special Needs School Nursing, Specialist Nurses
- Community Paediatrics
- Children's Community Nursing
- Children's Community Eye Service
- Community Paediatric Audiology
- Emotional Health & Wellbeing Service
- Infant Feeding Team (Pre-school & breastfeeding)
- Looked After Children

| Location 1: | |
|--------------------------|---|
| | Paediatric Dietetics Paediatric Physiotherapy and Occupational Therapy Paediatric Speech and Language Therapy Vision, Hearing Screening and National Child Measurement Programme Youth Offending Team |
| Vaccination Programme | Vaccination sites are registered at Head Quarters and delivered from the following locations: |
| | Cambridgeshire & Peterborough 30 Grafton Centre, Cambridge Chesterton Indoor Bowls Club, Cambridge Horsefair Supermarket, Wisbech Oak Tree Centre, Huntingdon The Eatons Centre, Eaton Socon Queensgate Shopping Centre, Peterborough Norfolk & Waveney Connaught Hall, Attleborough Beetley Ward, Dereham Hospital, Dereham (closing from 31/07/2022) Shakespeare's Barn, King's Lynn Paddock Road Surgery, Harleston Norwich City Hall, Norwich |

| Location 2: | | | | | | | | |
|----------------------|---|--|--|--|--|--|--|--|
| | | | | | | | | |
| CQC ID: RYV01 | | | | | | | | |
| Name of location | Brookfields Hospital | | | | | | | |
| Address line 1 | 351 Mill Road | | | | | | | |
| Address line 2 | Cambridge | | | | | | | |
| Address line 3 | Cambridgeshire | | | | | | | |
| Address line 4 | CB1 3DF | | | | | | | |
| Brief description of | Brookfields Hospital is a community hospital site registered to provide the | | | | | | | |
| location | following regulated activities: | | | | | | | |
| | Treatment of disease, disorder or injury Diagnostic and screening procedures The following services are provided: Dental services Musculoskeletal Physiotherapy (MSK) | | | | | | | |

| Location 3: | |
|-------------------------------|--|
| CQC ID: RYV03 | |
| Name of location | Princess of Wales Hospital |
| Address line 1 | Lynn Road |
| Address line 2 | Ely |
| Address line 3 | Cambridgeshire |
| Address line 4 | CB6 1DN |
| Brief description of location | The Princess of Wales Hospital site is registered to provide the following regulated activities: Treatment of disease, disorder or injury Diagnostic and screening procedures The following services are provided: |
| | Musculoskeletal Physiotherapy (MSK) |

| Name of location Address line 1 Address line 2 Address line 3 Address line 4 Brief description of location Treatment of disease, disorder or injury Diagnostic and screening procedures The following services are provided: Musculoskeletal Physiotherapy (MSK) Dental Access Centre This service is available to patients requiring | Location 4: | | | | | | | | |
|--|------------------|---|--|--|--|--|--|--|--|
| Address line 2 Wisbech Address line 3 Cambridgeshire Address line 4 PE13 3AB Brief description of location North Cambs Hospital site is registered to provide the following regulated activities: Treatment of disease, disorder or injury Diagnostic and screening procedures Surgical procedures The following services are provided: Musculoskeletal Physiotherapy (MSK) | CQC ID: RYV02 | | | | | | | | |
| Address line 2 Address line 3 Cambridgeshire Address line 4 PE13 3AB Brief description of location North Cambs Hospital site is registered to provide the following regulated activities: • Treatment of disease, disorder or injury • Diagnostic and screening procedures • Surgical procedures The following services are provided: • Musculoskeletal Physiotherapy (MSK) | Name of location | North Cambridgeshire Hospital | | | | | | | |
| Address line 3 Address line 4 PE13 3AB Brief description of location North Cambs Hospital site is registered to provide the following regulated activities: Treatment of disease, disorder or injury Diagnostic and screening procedures Surgical procedures The following services are provided: Musculoskeletal Physiotherapy (MSK) | Address line 1 | The Park | | | | | | | |
| Address line 4 Brief description of location North Cambs Hospital site is registered to provide the following regulated activities: Treatment of disease, disorder or injury Diagnostic and screening procedures Surgical procedures The following services are provided: Musculoskeletal Physiotherapy (MSK) | Address line 2 | Wisbech | | | | | | | |
| Brief description of location North Cambs Hospital site is registered to provide the following regulated activities: Treatment of disease, disorder or injury Diagnostic and screening procedures Surgical procedures The following services are provided: Musculoskeletal Physiotherapy (MSK) | Address line 3 | Cambridgeshire | | | | | | | |
| activities: Treatment of disease, disorder or injury Diagnostic and screening procedures Surgical procedures The following services are provided: Musculoskeletal Physiotherapy (MSK) | Address line 4 | | | | | | | | |
| emergency dental treatment. The community service is a referral service | - | activities: Treatment of disease, disorder or injury Diagnostic and screening procedures Surgical procedures The following services are provided: Musculoskeletal Physiotherapy (MSK) Dental Access Centre. This service is available to patients requiring | | | | | | | |

| Location 5: | |
|-------------------------------|---|
| CQC ID: RYV04 | |
| Name of location | Doddington Hospital |
| Address line 1 | Benwick Road |
| Address line 2 | Doddington |
| Address line 3 | March |
| Address line 4 | Cambridgeshire |
| Address line 5 | PE15 0UG |
| Brief description of location | Doddington Community Hospital site is registered to provide the following regulated activities: • Treatment of disease disorder or injury • Diagnostic and screening procedure services The following services are provided: • Musculoskeletal Physiotherapy (MSK) |

| Location 6: | |
|-------------------------------|---|
| CQC ID: RYV05 | |
| Name of location | Cambridgeshire Community Services at Hinchingbrooke Hospital |
| Address line 1 | Hinchingbrooke Hospital |
| Address line 2 | Hinchingbrooke Park |
| Address line 3 | Huntingdon |
| Address line 4 | Cambridgeshire |
| Address line 5 | PE29 6NT |
| Brief description of location | Cambridgeshire Community Services NHS Trust at Hinchingbrooke Hospital is registered to provide the following regulated activities: Treatment of disease disorder or injury Diagnostic and screening procedures from this location The following service is provided: Musculoskeletal Physiotherapy (MSK) |

| Location 7: | |
|-------------------------------|--|
| CQC ID: RYVA8 | |
| Name of location | Dental Access Centre Peterborough |
| Address line 1 | 5 Midgate |
| Address line 2 | Peterborough |
| Address line 3 | Cambridgeshire |
| Address line 4 | PE1 1TN |
| Brief description of location | The Dental Access Centre is registered to provide the following regulated activities: Treatment of disease disorder or injury Diagnostic and screening procedures Surgical procedures The Dental Access Centre can be accessed by patients requiring urgent treatment who are not currently under the care of a General Dental Practitioner. Patients with a sensory impairment, physical or learning disability, mental health illness or a complex medical history can be seen by a specialist dental practitioner. |

The table below shows CCS NHS Trust's registered locations and the regulated activities, service name and type for each location.

| Registered Location | Regulated Activities | | | | | | | CCS Service Name | CQC Service type | | | | | | | | | | | | | |
|--|--|-------------------------------------|---------------------|---------------|--|-----------------|--------------------------------------|--|-------------------------------------|----------------------|-------------------------------------|----------------------------------|-----------------------|--|------------------------|-------------------------------------|-------------------------------|---|---|------------------------------|-------------------------------|----------------------------|
| | Treatment of disease, disorder or injury | Diagnostic and screening procedures | Surgical Procedures | Personal Care | Accommodation for treatment for substance misuse | Family Planning | Transport, Triage and Medical Advice | | Community Healthcare Services (CHC) | Acute Services (ACS) | Doctors Consultation Services (DCS) | Doctors Treatment Services (DTS) | Dental Services (DEN) | Diagnostic and/or Screening Services (DSS) | Hospice Services (HPS) | Long-term Conditions Services (LTC) | Rehabilitation Services (RHS) | Residential substance misuse treatment and/or rehabilitation Services (RSM) | Community Based Services for People who Misuse Substances (SMC) | Remote Clinical Advice (RCA) | Mobile Doctors Services (MBS) | Urgent Care Services (UCS) |
| Head Quarters, Units 7 & 8 Meadow Park | Х | Х | Х | | | | | Dental Service | | | | | Х | | | | | | | | | |
| | Χ | Χ | | | | Χ | | Sexual Health/iCaSH services | Χ | | | | | | | | | | | | | |
| | Х | | | Х | | | | Children's Additional Needs – Community Nursing | Х | | | | | | | | | | | | | |
| | Х | | | Х | | | | Children's Additional Needs – Continuing Care | Х | | | | | | | | | | | | | |
| | Х | | | | | | | Children's Additional Needs – Special Needs School Nursing | Х | | | | | | | | | | | | | |
| | Х | | | Х | | | | Children's Additional Needs – Specialist Nursing | Х | | | | | | | | | | | | | |
| | Χ | | | | | | | Community Paediatricians | Х | | Χ | | | | | | | | | | | |
| | Χ | | | | | | | Children's Community Nursing | Χ | | | | | | | | | | | | | |
| | Х | | | | | | | Children's Community Eye Service | Х | | | | | | | | | | | | | |
| | Х | | | | | | | Paediatric Physio and Occupational Therapy | Х | | | | | | | | | | | | | |
| | Χ | | | | | | | Paediatric Speech and Language | Χ | | | | | | | | | | | | | |
| | Χ | Χ | | | | | | Community Paediatric Audiology | Χ | | | | | | | | | | | | | |
| | Х | Х | | | | | | Vision, Hearing Screening and national Child Measurement Programme | Х | | | | | | | | | | | | | |

| Registered Location | Regulated Activities | | | | | | | CCS Service Name | CS Service Name | | | | | CQC Service type | | | | | | | | | | | | |
|----------------------------|--|-------------------------------------|---------------------|---------------|--|-----------------|--------------------------------------|--|-------------------------------------|----------------------|-------------------------------------|----------------------------------|-----------------------|--|------------------------|-------------------------------------|-------------------------------|---|---|------------------------------|-------------------------------|----------------------------|--|--|--|--|
| | Treatment of disease, disorder or injury | Diagnostic and screening procedures | Surgical Procedures | Personal Care | Accommodation for treatment for substance misuse | Family Planning | Transport, Triage and Medical Advice | | Community Healthcare Services (CHC) | Acute Services (ACS) | Doctors Consultation Services (DCS) | Doctors Treatment Services (DTS) | Dental Services (DEN) | Diagnostic and/or Screening Services (DSS) | Hospice Services (HPS) | Long-term Conditions Services (LTC) | Rehabilitation Services (RHS) | Residential substance misuse treatment and/or rehabilitation Services (RSM) | Community Based Services for People who Misuse Substances (SMC) | Remote Clinical Advice (RCA) | Mobile Doctors Services (MBS) | Urgent Care Services (UCS) | | | | |
| | Х | | | | | | | 0-19 services (HCP) | Χ | | | | | | | | | | | | | | | | | |
| | Х | | | | | | | Infant Feeding Team (Pre-school & breastfeeding) | Х | | | | | | | | | | | | | | | | | |
| | Х | | | | | | | Paediatric Dietetics | Χ | | | | | | | | | | | | | | | | | |
| | X | | | | | | | Youth Offending Team | Χ | | | | | | | | | | | | | | | | | |
| | X | L | | | | | | Looked After Children | Χ | | | | | | | | | | | | | | | | | |
| | X | Χ | | | | | | Deep Vein Thrombosis (DVT) | Х | | | | | | | | | | | | | | | | | |
| | Х | Χ | | | | | | Anticoagulation (Luton) | Х | | | | | | | | | | | | | | | | | |
| | X | ļ | | | | | | Haemoglobinopathy | Χ | | | | | | | | | | | | | | | | | |
| | Х | Χ | | | | | | Phlebotomy (Luton) | Χ | | | | | | | | | | | | | | | | | |
| | Х | Χ | | | | | | Cancer and Palliative Care (Luton) | Х | | | | | | | | | | | | | | | | | |
| | X | | $oxed{oxed}$ | Χ | | | | Community Nursing Service | Χ | | | | | | | | | | | | oxdot | | | | | |
| | Х | Χ | | | | | | MSK Physiotherapy (where not location specific) | Х | | | | | | | | | | | | | | | | | |
| | х | | | | | | | Emotional Health & Wellbeing Service (Cambridgeshire & Peterborough) | Х | | | | | | | | | | | | | | | | | |
| | Х | Χ | | | | | | Acquired Brain Injury Service | Χ | | | | | | | | Χ | | | | | | | | | |
| | X | Χ | | | | | | Neuro-Rehabilitation Service | Χ | | | | | | | | Χ | | | | | | | | | |

| Registered Location | Regulated Activities | | | | | | | CCS Service Name | CQC Service type | | | | | | | | | | | | | |
|--------------------------------------|--|-------------------------------------|---------------------|---------------|--|-----------------|--------------------------------------|-------------------|-------------------------------------|----------------------|-------------------------------------|----------------------------------|-----------------------|--|------------------------|-------------------------------------|-------------------------------|---|---|------------------------------|-------------------------------|----------------------------|
| | Treatment of disease, disorder or injury | Diagnostic and screening procedures | Surgical Procedures | Personal Care | Accommodation for treatment for substance misuse | Family Planning | Transport, Triage and Medical Advice | | Community Healthcare Services (CHC) | Acute Services (ACS) | Doctors Consultation Services (DCS) | Doctors Treatment Services (DTS) | Dental Services (DEN) | Diagnostic and/or Screening Services (DSS) | Hospice Services (HPS) | Long-term Conditions Services (LTC) | Rehabilitation Services (RHS) | Residential substance misuse treatment and/or rehabilitation Services (RSM) | Community Based Services for People who Misuse Substances (SMC) | Remote Clinical Advice (RCA) | Mobile Doctors Services (MBS) | Urgent Care Services (UCS) |
| Brookfields Hospital | Х | Χ | | | | | | Dental Services | | | | | Χ | | | | | | | | | |
| | Χ | Χ | | | | | | MSK Physiotherapy | Χ | | | | | | | | | | | | Ш | |
| Princess of Wales Hospital | Х | Χ | | | | | | MSK Physiotherapy | Х | | | | | | | | | | | | | |
| North | Χ | Χ | | | | | | MSK Physiotherapy | Χ | | | | | | | | | | | | | |
| Cambridgeshire Hospital | Х | Χ | Χ | | | | | Dental Service | | | | | Χ | | | | | | | | | |
| Doddington Hospital | Х | Χ | | | | | | MSK Physiotherapy | Χ | | | | | | | | | | | | | |
| CCS at Hinchingbrooke Hospital | Х | X | | | | | | MSK Physiotherapy | Х | | | | | | | | | | | | | |
| Dental Access Centre Peterborough | Х | Χ | Χ | | | | | Dental Service | | | | | Χ | | | | | | | | | |