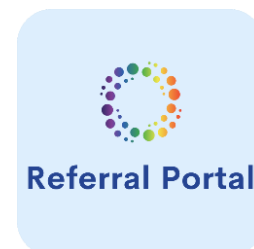


Further Information about the Referral Portal for Professionals



Referral Criteria

We accept referrals from professionals who work with children, young people and their families. Currently our referral portal is for referrals to our Bedfordshire and Luton Community Paediatrics Service. We will be rolling this out to wider community health services in the future to enable professionals to refer to any of our specialist services in the same way and by the same route.

We provide paediatric medical assessments for children and young people with the following conditions:

- Complex developmental difficulties (affecting more than one area of development) or known developmental disorder (including genetic disorders with associated developmental problems)
- Neuro-disability such as cerebral palsy or other motor disorders
- Social communication difficulties and suspected autism spectrum disorder (children up to 13 years only)
- Attention deficit hyperactivity disorder (ADHD)
- Significant Learning Difficulties identified by educational services, requiring medical investigation
- Developmental Co-ordination Disorder (following assessment by a physiotherapist and/or Occupational Therapist)
- Education, Health and Care Plan medicals
- Children with special needs at Special Schools
- Safeguarding concerns, alleged neglect, physical, emotional
- Adoption, Children in Care (CIC) medicals
- Enuresis - Central Bedfordshire and Bedfordshire Borough
 - Nocturnal Enuresis (over 5 years and not improving with advice from 0-19 team)
 - Diurnal Enuresis (over age of 5 years)
 - Constipation and soiling
- Enuresis - Luton, South Bedfordshire
 - Nocturnal Enuresis (over 7 years and not improving with advice from 0-19 team)
 - Encopresis and soiling
- Continence for children with special educational needs (SEND) - aged 4-18 years.
- Difficulties with sleep problems (associated with neurodevelopmental difficulties/disorder)
- Referrals to other professionals/agencies made where appropriate

We do not accept referrals for:

- Selective mutism
- Mental health problems, including anxiety disorders, depression, mood disorders, obsessive compulsive disorders, suicidal tendency or self-harming
- Eating disorders
- Dyslexia
- Tic disorders (unless associated with neurodevelopmental difficulties requiring assessment)
- Growth problems (unless associated with neurodevelopmental difficulties/disorders)

How will I hear back, and when?

Once you have submitted your referral you will receive an automated email to confirm your referral. Parents/carers of the child, whose emails have been included with the referral, will also receive an email notification to let them know that a referral has been submitted, along with information on where to obtain help whilst they are waiting to hear back.

Whilst waiting to hear the outcome of a referral or assessment, support and interventions for the child/young person to help them to achieve positive outcomes should be implemented on a needs-led basis and not on the basis of a diagnosis.

For further support on this please contact your SENDCO, education psychologist, local authority

schools improvement advisor or early help team, and see our [Diagnosis Support Pack](#) which includes helpful information for families and practitioners.

Who are we?

The Referral Portal administration is made up of a team of skilled administrators who register and facilitate referrals for children and young people to the service(s) that will best meet the needs of the child.

The admin team work with clinical colleagues across our children's services to ensure every referral receives an outcome; whether that is access to a service, signposting to another service outside of our offer or advice on how to support the child and their family.

Our Community Paediatrics teams based in Bedfordshire and Luton work closely together, and we have links with outside agencies, ie CAMHS, Early Intervention Teams, Rapid Response Teams and Safeguarding teams which allow us to escalate high risk referrals for immediate assessment where required. We also work with our Universal 0-19 Health Services and School Nursing Teams which allows us to work freely with colleagues in their services.

In addition to this we work closely with our colleagues in Luton, Central Beds and Beds Borough councils to improve pathways for families who might not meet the threshold for our specialist services but who may benefit from lower level interventions and support. Our aim is to ensure that every referral receives an outcome.

Who can use the Referral Portal?

The referral portal is for any professional who works with children, young people and their families and identifies the need to make a referral. The Referral Portal enables professionals to refer to Community Paediatrics in the same way, and by the same route. GPs are able to use the Referral Portal system but can continue to refer via SystemOne if they prefer.

To refer a child or young person please complete our online referral form within the portal by clicking on this link - <https://referral.bedslutoncyphs.nhs.uk>, or by scanning the QR Code.



If you are a parent seeking a referral for your child, please speak with your GP, Health Visitor, School or other professionals supporting your child.

[Click here](#) for further guidance regarding Data Protection and Information Governance.

For help and advice on completing your referral please contact, our Health HUB team

on 0300 555 0606 or email: ccs.bedsandlutonhealthhub@nhs.net