

Freedom of Information Response

Date: 19 April 2017
Log no: FOI 878

Our Executive Medical Director has asked if it would be possible to find out some figures on the sizes of Quality Assurance teams at Community Trusts, and I was wondering if you would be able to give me an idea of the number of people on your QA team?

At MC the Quality Assurance team encompasses Clinical Governance/Effectiveness, Patient Safety, and Patient Experience, so: Complaints, Risk, Incidents, Compliance, Clinical Policy, Training, Internal Audits, dealing with Regulators/NICE, and Business Continuity for Caring Services.

Our Quality Team has 20 members of staff, equal to 17.23 FTE and encompasses clinical quality, resilience and business continuity, safety and incidents, infection control, clinical audit, information governance, PALS (patient advice and liaison service), research and safeguarding. We currently have one WTE vacancy in addition to the figures quoted above.