

Question 1	What is your organisation's IT spend in FY15/16 and projected for FY16/17?		FY15/16	FY16/17				
	Overall		1.4 million	1.4 million				
	Capital		n/a					
	Revenue		n/a					
Question 2	Does your organisation outsource any or all of its IT infrastructure?		Yes/No	If yes, who is the main supplier or shared service provider?	If no, please give details:	Annual spend FY15/16	Contract renewal date	Percentage outsourced
	Desktop management	yes	Serco/ASP	n/a		£1.4 million block contract	2020	100%
	Networking	yes	Serco/ASP	n/a		£1.4 million block contract	2020	100%
	Data centre	yes	Serco/ASP	n/a		£1.4 million block contract	2020	100%
	Mobile device management	yes	Serco/ASP	n/a		£1.4 million block contract	2020	100%
	Server management	yes	Serco/ASP	n/a		£1.4 million block contract	2020	100%
	IT security	yes	Serco/ASP	n/a		£1.4 million block contract	2020	100%
	Other (please specify)							
Question 3	What elements of your IT infrastructure are managed by a cloud provider?		Yes/No/specify	Main supplier	Annual spend FY15/16	Contract renewal date		
	Data storage	no	n/a	n/a	n/a	n/a		
	Networking	no	n/a	n/a	n/a	n/a		
	Back-up and archive	no	n/a	n/a	n/a	n/a		
	Processing and compute capacity	no	n/a	n/a	n/a	n/a		
	Application databases	no	n/a	n/a	n/a	n/a		
	Big data analytics databases	no	n/a	n/a	n/a	n/a		
	Email and collaboration	no	n/a	n/a	n/a	n/a		
Other (please specify)								
Question 4	Does your organisation plan to move to a cloud-based service in the next 2 years?		Yes	No	Main supplier	Notes		
	Data storage		no	n/a	n/a	n/a		
	Networking		no	n/a	n/a	n/a		
	Back-up and archive		no	n/a	n/a	n/a		
	Processing and compute capacity		no	n/a	n/a	n/a		
	Application databases		no	n/a	n/a	n/a		
	Big data analytics databases		no	n/a	n/a	n/a		
	Email and collaboration		no	n/a	n/a	n/a		
Other (please specify)								
Question 5	What percentage of your servers are virtualised and what virtualisation platform do you use?		Response					
	What percentage of your servers are virtualised		outsourced to Serco					
	Virtualisation platform and main supplier							
			outsourced to Serco					
Question 6	How does your organisation manage data storage?		Please select	On premise/Off premise	Main supplier	Annual spend FY15/16	Contract renewal date	
	Local departmental servers		off	Serco/ASP	£1.4 million	2020		
	In-house data centre		off	Serco/ASP	£1.4 million	2020		
	Outsourced cloud provider		off	Serco/ASP	£1.4 million	2020		
	Outsourced data centre		off	Serco/ASP	£1.4 million	2020		
	Shared service		off	Serco/ASP	£1.4 million	2020		
	Other (please specify)							
Question 7	How many servers does your organisation have and are these owned or leased?		Response	Notes				
	Number of servers		n/a - Outsourced to Serco					
	Owned or leased		n/a - Outsourced to Serco					
	Average age of servers		n/a - Outsourced to Serco					
	Main supplier		n/a - Outsourced to Serco					
	Annual spend FY15/16		£1.4 Million					
Question 8	Please specify your organisation's network suppliers, annual spend and contract renewal dates		Main supplier	Annual spend - FY15/16	Contract renewal date			
	Fixed line telecoms		Serco/ASP	£1.4 Million block contract	2020			
	Mobile telecoms		Serco/ASP	£1.4 Million block contract	2020			
	Data network (broadband)		Serco/ASP	£1.4 Million block contract	2020			
	WiFi (hardware)		Serco/ASP	£1.4 Million block contract	2020			
	CoIN (if applicable)		Serco/ASP	£1.4 Million block contract	2020			
	WAN		Serco/ASP	£1.4 Million block contract	2020			
	LAN		Serco/ASP	£1.4 Million block contract	2020			
	Other (please specify)							
Question 9	Please outline the extent of your trust's WiFi coverage?		Yes/No	Percentage of organisation covered				
	Community wide (e.g. CoIN)		no	n/a				
	Enterprise wide (whole campus)		no	n/a				
	Main building only		yes	We have multiple sites across 5 counties				
	Sections of building(s) only		no	n/a				
	Mobile phone signal enabled through WiFi		yes	n/a				
	No wireless networks are used in the trust			N3 Connection				
Question 10	Does your organisation have a BYOD or CYOD policy?		Yes/No					
	Bring Your Own Device (BYOD)		no					
	Choose Your Own Device (CYOD)		no					
Question 11	What mobile device management (MDM) software does your organisation use?		Main product and supplier	Annual spend - FY15/16	Contract renewal date			
	Smartphones		n/a	n/a	2021			
	Laptops		Dell/Lenovo	block contract of £1.4 million	2020			
	PCs		Dell/Lenovo	block contract of £1.4 million	2020			
	Tablets		iPads	£500	2020			
	Other (please specify):		n/a	n/a	n/a			
Question 12	Does your organisation have a mobile threat prevention solution?		Yes/No	Product				
			no	n/a				
Question 13	What devices are used by your organisation?		Number across organisation	Average age of product	Main supplier			
	Smartphones		2000	1 - 3 years	EE/Vodafone			
	Laptops		1310	1 - 3 years	Dell/Lenovo			
	PCs		1200	1 - 3 years	Dell			
	Tablets		5	1 - 3 years	Apple			
Question 14	What video/web conferencing software does your organisation use?		Response	Notes				
	Main product (e.g. Skype, Jabber, Webex)		Webex	added on an add hoc basis				
	Main supplier		BT					
	Annual spend		£5,200					
	Contract renewal date			Rolling annual contract				
Question 15	What desktop operating system software is used by your organisation?		Main product	Main supplier	Annual spend	Contract renewal date		
			Windows 7	Microsoft	Part of block contract	2020		
Question 16	What personal office productivity software is run by your organisation?		Response					
	Product and version		n/a					
	Licensing model (e.g. cloud-based, enterprise-wide, concurrent-user, named user)		n/a					
	Number of licences		n/a					
Question 17	Does your organisation use NHSmail or a locally hosted email system?		NHSmail	Locally-hosted (please specify provider)	Both	Are you moving to NHSmail2 (yes/no)		
			yes			yes		