

TRUST BOARD

Title: KEY MATTERS AND ESCALATIONS REPORT
Name of Committee: JOINT CHILDREN'S PARTNERSHIP BOARD (CPFT/CCS)
Committee Chair: ANNA GILL / BRIAN McCARTHY
Meeting Date: 16th January 2024

Summary of key messages:

The Board discussed the following:

- **Integrated Governance Report**

- The report summarised performance, successes, and issues in the Joint Venture services. It reflected information which is currently reported to the Clinical Operational Board in CCS and the Performance Review Executive in CPFT. The reporting period for the IGR reviewed was October-November 2023.
- The HCP is not meeting the national KPI's around mandated contacts and this has been highlighted as an area of concern and focus of improvement by commissioners and has formed part of the 2023/24 Annual Development Plan although this has significantly improved over the past 2 months for 4 of the 5 mandated contacts. The main area of concern is related to the ante-natal mandated contacts.
- Concern remains in relation to the recruitment challenges of SCPHN qualified staff. The service attempts to mitigate the risk by utilising bank staff and agency staff and recruitment and retention premiums. The workforce review also seeks to utilise greater skill mix. The final sign off for the revised model is outstanding for CPFT.
- 'Stop the Line' escalation has been initiated in CPFT. Actions are being taken forward. The Service Lead and Locality Lead have met with the staff to offer assurance that concerns raised are being taken forward and both Service Directors have oversight.
- There were no new escalation points for Children's Community Nursing for this reporting period.

- **Outstanding practice and innovation**

- **5-19 Pathway re-design:** The previous workshops have now all been delivered with the aim to redefine the purpose, identity, and clarity of the role of the 5-19 pathway. This has resulted in some changes to the pathway, and these will continue to be implemented into quarter 4 as previously described. Once these changes have taken place this will enable School Nurse practitioners more opportunity to assess children in school or the community particularly related to health data and individual need. A review of the referral criteria has taken place as part of this work. The re-defined pathway was re-launched in November 2023.
- **A&E notification:** A pathway to digitalise the A&E notifications was well underway with CUH about to launch. However, Child Health Information Services (CHIS) has undergone a procurement process with the service transferring from PROVIDE to Hertfordshire Community NHS Trust on the 1.12.23 and the SystmOne data processing transfer pathway will not be continued by the new CHIS provider as it is not specified in the new contract. CCS has successfully developed a revised process in Norfolk. The plan is to roll-out this out across

Cambridgeshire and Peterborough in early 2024. Our acute partners from CUH and NWAFT continue to collaborate in this development.

- **Goals Based Outcome Measures:** Currently exploring appropriate measures that will be used to inform goal setting and measuring outcomes specifically for targeted interventions and for the measures to be recorded and be reportable within SystemOne. The CCS Trust wide goals-based outcomes working groups has been re-convened as this was paused during the Covid pandemic. There is currently a pilot underway using a SystemOne tool within CCS and the outcome is awaited.

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