Freedom of Information Response

Date: 14 February 2017
Log no: FOI 831

1. What is your annual IT Infrastructure Budget for 2016, 2017 & 2018?
This is outsourced to a third party (Serco) as part of a bulk contract.

2. What storage vendor(s) and model do you currently use?
This is outsourced to a third party (Serco) as part of a bulk contract.

3. When was the installation date of above storage vendor(s)? (Month/year)
See question 2. This contract began in March 2012.

4. When is your planned (or estimated) storage refresh date? (Month/year)
March 2020.

5. What is your estimated budget for the refresh?
This figure is still to be confirmed.

6. What is the capacity of the storage data in TB?
This is outsourced to a third party (Serco) as part of a bulk contract.

7. The total number of IT staff employed by the organization:
Within our Trust, we have 10 employees in the IT department. Our IT is also supported by Serco as part of our bulk contract.

8. Please list and provide contact details for the IT senior management team including CIO, IT Director and Infrastructure Architects if applicable:
We do not have a CIO. Our CE is Matthew Winn who can be contacted on matthew.winn@nhs.net or 01480 308222.
We do not have an IT Director. The Head of ICT is James Gingell who can be contacted on ccs-tr.ICT@nhs.net or 01480 308222.
We do not have an Infrastructure Architect.

9. Please confirm if you are utilising desktop virtualisation technologies and if so how many users do you provide services for?
No, we are not utilising any desktop virtualisation technologies.

10. What backup software do you use?
Our backups are outsourced to a third party (Serco) as part of a bulk contract.

11. How much data do you backup in TB?
Please see question 10.

12. Number of servers?
Our servers are outsourced to a third party (Serco) as part of a bulk contract.

13. What operating system(s) do you use?
We use Windows 7.

14. Number of virtualised servers?
Please see question 12.

15. What percentage of your environment is virtualised?
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16. If you outsource your IT works, please provide who it is with and when the contract started and ends.
Our contract with Serco began in 2012 and expires in 2020.

17. Please also name all of the IT re-sellers that you work with and buy from, as well as the frameworks that you use for the release of any tenders etc.
This all comes under our bulk contract with Serco.

18. Please also approximate the time spent managing your IT systems, specifically storage, per week in the unit of man hours. Also approximate the amount of time taken carving out LUNs and/or Volumes.
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19. Please list any and all pain points that the IT teams, and organisation as a whole, experience with regard to the storage and usage of the virtualised workloads.
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20. How is your storage connected, i.e. via Fibre Channel, Ethernet (NFS or ISCSi). If your storage is currently connected via Fibre Channel, do you have access to 10 GB Ethernet, or 1 GB ethernet, and if so, please declare which.
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